

# UnitedHealthcare of Louisiana, Inc.

Statutory Basis Financial Statements as of and  
for the Years Ended December 31, 2014 and 2013,  
Supplemental Schedules as of and for the  
Year Ended December 31, 2014,  
Independent Auditors' Report, Qualification Letter,  
and Internal Control Report

# UNITEDHEALTHCARE OF LOUISIANA, INC.

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## **INDEPENDENT AUDITORS' REPORT**

To the Audit Committee of  
UnitedHealthcare of Louisiana, Inc.  
3838 North Causeway Boulevard, Suite 2100  
Metairie, Louisiana 70002

We have audited the accompanying statutory basis financial statements of UnitedHealthcare of Louisiana, Inc. (the "Company"), which comprise the statutory basis statements of admitted assets, liabilities, and capital and surplus as of December 31, 2014 and 2013, and the related statutory basis statements of operations, changes in capital and surplus, and cash flows for the years then ended, and the related notes to the statutory basis financial statements.

### **Management's Responsibility for the Statutory Basis Financial Statements**

Management is responsible for the preparation and fair presentation of these statutory basis financial statements in accordance with the accounting practices prescribed or permitted by the Louisiana Department of Insurance. Management is also responsible for the design, implementation, and maintenance of internal control relevant to the preparation and fair presentation of financial statements that are free from material misstatement, whether due to fraud or error.

### **Auditors' Responsibility**

Our responsibility is to express an opinion on these statutory basis financial statements based on our audits. We conducted our audits in accordance with auditing standards generally accepted in the United States of America. Those standards require that we plan and perform the audit to obtain reasonable assurance about whether the statutory basis financial statements are free from material misstatement.

An audit involves performing procedures to obtain audit evidence about the amounts and disclosures in the statutory basis financial statements. The procedures selected depend on the auditor's judgment including the assessment of the risks of material misstatement of the statutory basis financial statements, whether due to fraud or error. In making those risk assessments, the auditor considers internal control relevant to the Company's preparation and fair presentation of the statutory basis financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control. Accordingly, we express no such opinion. An audit also includes evaluating the appropriateness of accounting policies used and the reasonableness of significant accounting estimates made by management, as well as evaluating the overall presentation of the statutory basis financial statements.

We believe that the audit evidence we have obtained is sufficient and appropriate to provide a basis for our audit opinion.

## **Opinion**

In our opinion, the statutory basis financial statements referred to above present fairly, in all material respects, the admitted assets, liabilities, and capital and surplus of UnitedHealthcare of Louisiana, Inc. as of December 31, 2014 and 2013, and the results of its operations and its cash flows for the years then ended in accordance with the accounting practices prescribed or permitted by the Louisiana Department of Insurance described in Note 1 to the statutory basis financial statements.

## **Basis of Accounting**

We draw attention to Note 1 of the statutory basis financial statements, which describes the basis of accounting. As described in Note 1 to the statutory basis financial statements, the statutory basis financial statements are prepared by UnitedHealthcare of Louisiana, Inc. using accounting practices prescribed or permitted by the Louisiana Department of Insurance, which is a basis of accounting other than accounting principles generally accepted in the United States of America, to meet the requirements of the Louisiana Department of Insurance. Our opinion is not modified with respect to this matter.

## **Report on Supplemental Schedules**

Our 2014 audit was conducted for the purpose of forming an opinion on the 2014 statutory basis financial statements as a whole. The supplemental schedule of investment risks interrogatories and the supplemental summary investment schedule, as of and for the year ended December 31, 2014 are presented for purposes of additional analysis and are not a required part of the 2014 statutory basis financial statements. These schedules are the responsibility of the Company's management and were derived from and relate directly to the underlying accounting and other records used to prepare the statutory basis financial statements. Such schedules have been subjected to the auditing procedures applied in our audit of the 2014 statutory basis financial statements and certain additional procedures, including comparing and reconciling such schedules directly to the underlying accounting and other records used to prepare the statutory basis financial statements or to the statutory basis financial statements themselves, and other additional procedures in accordance with auditing standards generally accepted in the United States of America. In our opinion, such schedules are fairly stated in all material respects in relation to the 2014 statutory basis financial statements as a whole.

## **Restriction on Use**

Our report is intended solely for the information and use of the Audit Committee and the management of UnitedHealthcare of Louisiana, Inc. and for filing with state insurance departments to whose jurisdiction the Company is subject and is not intended to be and should not be used by anyone other than these specified parties.

*Deloitte & Touche LLP*

April 15, 2015

# UNITEDHEALTHCARE OF LOUISIANA, INC.

## STATUTORY BASIS STATEMENTS OF ADMITTED ASSETS, LIABILITIES, AND CAPITAL AND SURPLUS AS OF DECEMBER 31, 2014 AND 2013

	2014	2013
<b>ADMITTED ASSETS</b>		
CASH AND INVESTED ASSETS:		
Bonds	\$ 900,000	\$ 900,000
Cash of \$10,830,143 and \$151,057, and short-term investments of \$8,858,327 and \$7,515,834 in 2014 and 2013, respectively	<u>19,688,470</u>	<u>7,666,891</u>
Subtotal cash and invested assets	<u>20,588,470</u>	<u>8,566,891</u>
OTHER ASSETS:		
Investment income due and accrued	3,752	3,067
Uncollected premiums	10,877	26,279
Amounts recoverable from reinsurers	9,390	9,098
Amounts receivable relating to uninsured plans	12,425,434	1,480,017
Net deferred tax asset	3,732,691	22,419
Receivables from parent, subsidiaries, and affiliates, net	271,025	5,298,253
Health care receivable	<u>106,547</u>	<u>33,218</u>
Subtotal other assets	<u>16,559,716</u>	<u>6,872,351</u>
TOTAL ADMITTED ASSETS	<u>\$ 37,148,186</u>	<u>\$ 15,439,242</u>
<b>LIABILITIES AND CAPITAL AND SURPLUS</b>		
LIABILITIES:		
Claims unpaid	\$ 641,261	\$ 303,635
Accrued medical incentive pool and bonus amounts	2,524	-
Unpaid claims adjustment expenses	5,225	2,502
Aggregate health policy reserves, including \$569,854 and \$210,211 for medical loss ratio rebate per the Public Health Service Act in 2014 and 2013, respectively	11,009,159	212,856
Premiums received in advance	712,144	50,753
General expenses due or accrued	195,891	34,106
Current federal income taxes payable	3,383,402	2,425,039
Ceded reinsurance premiums payable	8,746	6,975
Liability for amounts held under uninsured plans	2,177,201	-
Section 1343 ACA risk adjustment payable	<u>155,266</u>	<u>-</u>
Total liabilities	<u>18,290,819</u>	<u>3,035,866</u>
CAPITAL AND SURPLUS:		
Section 9010 ACA subsequent fee year assessment	151,377	-
Common capital stock, \$2 par value—1,000,000 shares authorized; 900,000 shares issued and outstanding	1,800,000	1,800,000
Gross paid-in and contributed surplus	27,138,440	22,138,440
Unassigned deficit	<u>(10,232,450)</u>	<u>(11,535,064)</u>
Total capital and surplus	<u>18,857,367</u>	<u>12,403,376</u>
TOTAL LIABILITIES AND CAPITAL AND SURPLUS	<u>\$ 37,148,186</u>	<u>\$ 15,439,242</u>

See notes to statutory basis financial statements.

# UNITEDHEALTHCARE OF LOUISIANA, INC.

## STATUTORY BASIS STATEMENTS OF OPERATIONS FOR THE YEARS ENDED DECEMBER 31, 2014 AND 2013

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	2014	2013
REVENUES:		
Net premium income	\$ 7,873,802	\$ 5,097,856
Change in unearned premium reserves and reserve for rate credits	<u>(357,303)</u>	<u>48,417</u>
Total revenues	<u>7,516,499</u>	<u>5,146,273</u>
UNDERWRITING DEDUCTIONS:		
Hospital and medical:		
Hospital/medical benefits	3,859,671	2,438,961
Other professional services	904	856
Prescription drugs	1,273,769	549,257
Incentive pool, withhold adjustments, and bonus amounts	2,524	-
Net reinsurance recoveries	<u>(44,725)</u>	<u>(33,951)</u>
Total hospital and medical	<u>5,092,143</u>	<u>2,955,123</u>
Claims adjustment expenses	234,973	121,356
General administrative expenses	(10,583,957)	(2,664,032)
Increase in reserves for accident and health contracts	<u>10,439,000</u>	<u>-</u>
Total underwriting deductions	<u>5,182,159</u>	<u>412,447</u>
NET UNDERWRITING GAIN	<u>2,334,340</u>	<u>4,733,826</u>
NET INVESTMENT GAINS:		
Net investment income earned	7,901	6,095
NET LOSS FROM AGENTS' OR PREMIUM BALANCES CHARGED OFF	-	(628)
OTHER EXPENSES	<u>-</u>	<u>(140,669)</u>
NET INCOME BEFORE FEDERAL INCOME TAXES	<u>2,342,241</u>	<u>4,598,624</u>
FEDERAL INCOME TAXES INCURRED	<u>4,511,403</u>	<u>1,605,040</u>
NET (LOSS) INCOME	<u>\$ (2,169,162)</u>	<u>\$ 2,993,584</u>

See notes to statutory basis financial statements.

## UNITEDHEALTHCARE OF LOUISIANA, INC.

### STATUTORY BASIS STATEMENTS OF CHANGES IN CAPITAL AND SURPLUS FOR THE YEARS ENDED DECEMBER 31, 2014 AND 2013

	Aggregate Write-ins for Special Surplus Funds Section 9010 ACA Subsequent Year Assessment	Common Capital Stock		Gross Paid-In and Contributed Surplus	Unassigned Deficit	Total Capital and Surplus
		Shares	Amount			
BALANCE—January 1, 2013	\$ -	900,000	\$ 1,800,000	\$ 18,138,440	\$ (14,827,941)	\$ 5,110,499
Net income	-	-	-	-	2,993,584	2,993,584
Change in net deferred income taxes	-	-	-	-	(163,903)	(163,903)
Change in nonadmitted assets	-	-	-	-	463,196	463,196
Capital infusion	-	-	-	4,000,000	-	4,000,000
BALANCE—December 31, 2013	-	900,000	1,800,000	22,138,440	(11,535,064)	12,403,376
Net loss	-	-	-	-	(2,169,162)	(2,169,162)
Change in net deferred income taxes	-	-	-	-	3,710,272	3,710,272
Change in nonadmitted assets	-	-	-	-	(87,119)	(87,119)
Section 9010 ACA subsequent fee year assessment	151,377	-	-	-	(151,377)	-
Capital infusion	-	-	-	5,000,000	-	5,000,000
BALANCE—December 31, 2014	<u>\$ 151,377</u>	<u>900,000</u>	<u>\$ 1,800,000</u>	<u>\$ 27,138,440</u>	<u>\$ (10,232,450)</u>	<u>\$ 18,857,367</u>

See notes to statutory basis financial statements.

# UNITEDHEALTHCARE OF LOUISIANA, INC.

## STATUTORY BASIS STATEMENTS OF CASH FLOWS FOR THE YEARS ENDED DECEMBER 31, 2014 AND 2013

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	2014	2013
CASH FLOWS FROM OPERATIONS:		
Premiums collected, net of reinsurance	\$ 8,553,910	\$ 5,046,216
Net investment income	7,216	5,336
Benefit and loss related payments	(4,843,668)	(3,020,120)
Operating expenses recovered	1,674,667	1,174,236
Federal income taxes (paid) recovered—net	<u>(3,553,040)</u>	<u>2,346,106</u>
Net cash provided by operations	<u>1,839,085</u>	<u>5,551,774</u>
CASH FLOWS FROM INVESTMENTS:		
Cost of bonds acquired	<u>-</u>	<u>(900,000)</u>
Net cash used in investments	<u>-</u>	<u>(900,000)</u>
CASH FLOWS FROM FINANCING AND MISCELLANEOUS ACTIVITIES:		
Cash provided (used) through net transfers from (to) affiliates	5,182,494	(9,358,858)
Capital infusion	<u>5,000,000</u>	<u>4,000,000</u>
Net cash provided by (used in) financing and miscellaneous activities	<u>10,182,494</u>	<u>(5,358,858)</u>
NET CHANGE IN CASH AND SHORT-TERM INVESTMENTS	12,021,579	(707,084)
CASH AND SHORT-TERM INVESTMENTS—Beginning of year	<u>7,666,891</u>	<u>8,373,975</u>
CASH AND SHORT-TERM INVESTMENTS—End of year	<u>\$ 19,688,470</u>	<u>\$ 7,666,891</u>

See notes to statutory basis financial statements.

# UNITEDHEALTHCARE OF LOUISIANA, INC.

## NOTES TO STATUTORY BASIS FINANCIAL STATEMENTS AS OF AND FOR THE YEARS ENDED DECEMBER 31, 2014 AND 2013

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### 1. SUMMARY OF SIGNIFICANT ACCOUNTING POLICIES

#### **Organization and Operation**

UnitedHealthcare of Louisiana, Inc. (the “Company”), licensed as a health maintenance organization (“HMO”), offers its enrollees a variety of managed care programs and products through contractual arrangements with health care providers. The Company is a wholly owned subsidiary of UnitedHealthcare, Inc. (“UHC”). UHC is a wholly owned subsidiary of United HealthCare Services, Inc. (“UHS”), an HMO management corporation that provides services to the Company under the terms of a management agreement. UHS is a wholly owned subsidiary of UnitedHealth Group Incorporated (“UnitedHealth Group”). UnitedHealth Group is a publicly held company trading on the New York Stock Exchange.

The Company was incorporated on April 9, 1986, as an HMO and operations commenced in November 1986. The Company is certified as an HMO by the Louisiana Department of Insurance (“LADOI”). The Company has entered into contracts with physicians, hospitals, and other health care provider organizations to deliver health care services for all enrollees.

During 2011, the Company was awarded a statewide Medicaid coordinated care network shared savings contract. This is an administrative services only (“ASO”) contract. The Company is a primary care case manager that provides enhanced primary care case management in addition to being the entity contracting with primary care providers (“PCP”) for PCP care management. The implementation occurred in three phases by Geographic Service Area during 2012.

#### **A. Accounting Practices**

The statutory basis financial statements of the Company are presented on the basis of accounting practices prescribed or permitted by the LADOI.

The LADOI recognizes only statutory accounting practices, prescribed or permitted by the State of Louisiana, for determining and reporting the financial condition and results of operations of an HMO, for determining its solvency under Louisiana Insurance Law. The state prescribes the use of the National Association of Insurance Commissioners’ (“NAIC”) Accounting Practices and Procedures manual (“NAIC SAP”) in effect for the accounting periods covered in the statutory basis financial statements.

No significant differences exist between the practices prescribed or permitted by the State of Louisiana and those prescribed or permitted by the NAIC SAP that materially affect the statutory basis net (loss) income and capital and surplus, as illustrated in the table below:

<b>Net Income</b>	<b>State of Domicile</b>	<b>2014</b>	<b>2013</b>
(1) Company state basis	Louisiana	\$ (2,169,162)	\$ 2,993,584
(2) State prescribed practices that increase (decrease) NAIC SAP—Not applicable	Louisiana	-	-
(3) State permitted practices that increase (decrease) NAIC SAP—Not applicable	Louisiana	<u>-</u>	<u>-</u>
(4) NAIC SAP (1 - 2 - 3 = 4)	Louisiana	<u>\$ (2,169,162)</u>	<u>\$ 2,993,584</u>
<b>Surplus</b>			
(5) Company state basis	Louisiana	\$ 18,857,367	\$ 12,403,376
(6) State prescribed practices that increase (decrease) NAIC SAP—Not applicable	Louisiana	-	-
(7) State permitted practices that increase (decrease) NAIC SAP—Not applicable	Louisiana	<u>-</u>	<u>-</u>
(8) NAIC SAP (5 - 6 - 7 = 8)	Louisiana	<u>\$ 18,857,367</u>	<u>\$ 12,403,376</u>

## **B. Use of Estimates in the Preparation of the Statutory Basis Financial Statements**

The preparation of these statutory basis financial statements in conformity with the NAIC Annual Statement Instructions and the NAIC SAP include certain amounts that are based on the Company's estimates and judgments. These estimates require the Company to apply complex assumptions and judgments, often because the Company must make estimates about the effects of matters that are inherently uncertain and will change in subsequent periods. The most significant estimates relate to hospital and medical benefits, claims unpaid, and aggregate health policy reserves (including medical loss ratio rebates) (collectively known as "aggregate health reserves"). The Company adjusts these estimates each period as more current information becomes available. The impact of any changes in estimates is included in the determination of net (loss) income in the period in which the estimate is adjusted.

## **C. Accounting Policy**

**Basis of Presentation**—The Company prepares its statutory basis financial statements on the basis of accounting practices prescribed or permitted by the LADOI. These statutory practices differ from accounting principles generally accepted in the United States of America ("GAAP").

Accounting policy disclosures that are required by the NAIC Annual Statement instructions are as follows:

- (1–2) Bonds and short-term investments are stated at amortized cost if they meet NAIC designation of one or two and stated at the lower of amortized cost or fair value if they meet an NAIC designation of three or higher. Amortization of bond premium or accretion of discount is calculated using the constant-yield interest method. Bonds and short-term investments are valued and reported using market prices published by the Securities Valuation Office of the NAIC ("SVO") in accordance with the NAIC Valuations of Securities manual prepared by the SVO or an external pricing service;

- (3–4) The Company holds no common or preferred stock;
- (5) The Company holds no mortgage loans on real estate;
- (6) The Company holds no loan-backed securities;
- (7) The Company holds no investments in subsidiaries, controlled, or affiliated entities;
- (8) The Company has no investment interests with respect to joint ventures, partnerships, or limited liability companies;
- (9) The Company holds no derivatives;
- (10) Premium deficiency reserves and the related expenses are recognized when it is probable that expected future health care expenses, claim adjustment expenses (“CAE”), direct administration costs, and an allocation of indirect administration costs under a group of existing contracts will exceed anticipated future premiums and reinsurance recoveries considered over the remaining lives of the contracts, and are recorded as aggregate health policy reserves in the statutory basis statements of admitted assets, liabilities, and capital and surplus. Indirect administration costs arise from activities that are not specifically identifiable to a specific group of existing contracts, and therefore, those costs are fully allocated among the various contract groupings. The allocation of indirect administration costs to each contract grouping is made proportionately to the expected margins remaining in the premiums after future health care expenses, CAE, and direct administration costs are considered. The methods for making such estimates and for establishing the resulting reserves are periodically reviewed and updated, and any adjustments are reflected as an increase in reserves for accident and health contracts in the accompanying statutory basis statements of operations in the period in which the change in estimate is identified. The Company anticipates investment income as a factor in the premium deficiency calculation (see Note 30);
- (11) CAE are those costs expected to be incurred in connection with the adjustment and recording of accident and health claims. Pursuant to the terms of the management agreement (see Note 10), the Company pays a management fee to UHS in exchange for administrative and management services. A detailed review of the administrative expenses of the Company and UHS is performed to determine the allocation between CAE and general administrative expenses to be reported in the statutory basis statement of operations. It is the responsibility of UHS to pay CAE in the event the Company ceases operations. The Company has recorded an estimate of unpaid claims adjustment expenses associated with incurred but unpaid claims, which is included in unpaid claims adjustment expenses in the statutory basis statements of admitted assets, liabilities, and capital and surplus. Management believes the amount of the liability for unpaid claims adjustment expenses as of December 31, 2014 is adequate to cover the Company’s cost for the adjustment and recording of unpaid claims; however, actual expenses may differ from those established estimates. Adjustments to the estimates for unpaid claims adjustment expenses are reflected in operating results in the period in which the change in estimate is identified;
- (12) The Company does not carry any fixed assets on the statutory basis financial statements;

- (13) Health care receivable consist of pharmacy rebates receivable estimated based on the most currently available data from the Company's claims processing systems and from data provided by the Company's affiliated pharmaceutical benefit manager, OptumRx, Inc. ("OptumRx"). Health care receivable are considered nonadmitted assets for statutory purposes if they do not meet admissibility requirements. Accordingly, the Company has excluded receivables that do not meet the admissibility criteria from the statutory basis statements of admitted assets, liabilities, and capital and surplus (see Note 28).

The Company has also deemed the following to be significant accounting policies and differences between statutory practices and GAAP:

#### **Assets**

##### *Cash and Invested Assets*

- Bonds include corporate debt securities, with a maturity of greater than one year at the time of purchase;
- Certain debt investments categorized as available for sale or held to maturity are presented at the lower of amortized cost or fair value in accordance with the NAIC designations in the statutory basis financial statements, whereas under GAAP, these investments are shown at fair value or amortized cost, respectively;
- Cash and short-term investments in the statutory basis financial statements represent cash balances and investments with original maturities of one year or less from the time of acquisition, whereas under GAAP, the corresponding caption of cash, cash equivalents, and short-term investments includes cash balances and investments that will mature in one year or less from the balance sheet date;
- Cash represents cash held by the Company in disbursement accounts with a maturity date of less than one year from acquisition. Claims and other payments are made from the disbursement accounts daily. Cash overdrafts are a result of timing differences in funding disbursement accounts for claims payments;
- Outstanding checks are required to be netted against cash balances or presented as cash overdrafts if in excess of cash balances in the statutory basis statements of admitted assets, liabilities, and capital and surplus as opposed to being presented as other liabilities under GAAP;
- Short-term investments represent money market-funds with a maturity of greater than three months but less than one year at the time of purchase;
- Realized capital gains and losses on sales of investments are calculated based upon specific identification of the investments sold. The Company did not recognize any realized capital gains or losses in 2014 or 2013;
- The Company continually monitors the difference between amortized cost and estimated fair value of its investments. If any of the Company's investments experience a decline in value that the Company has determined is other-than-temporary, or if the Company has determined it will sell a security that is in an impaired status, the Company will record a realized loss in net realized capital gains (losses) less capital gains tax (benefit) in the statutory basis statements of operations. The new cost basis is not changed for subsequent recoveries in fair value. The Company has not recorded any other-than-temporary impairments ("OTTI") for the years ended December 31, 2014 and 2013;

- The statutory basis statements of cash flows reconciles cash and short-term investments with original maturities of one year or less from the time of acquisition; whereas under GAAP, cash flows reconcile the corresponding captions of cash and cash equivalents with maturities of three months or less. Short-term investments with a final maturity of one year or less from the balance sheet date are not included in the reconciliation of GAAP cash flows. The statutory basis statements of cash flows are prepared in accordance with the NAIC Annual Statement Instructions.

#### *Other Assets*

- Investment Income Due and Accrued—Investment income earned and due as of the reporting date, in addition to investment income earned but not paid or collected until subsequent periods, is reported as investment income due and accrued in the statutory basis statements of admitted assets, liabilities, and capital and surplus. The Company evaluates the collectability of the amounts due and amounts determined to be uncollectible are written off in the period in which the determination is made.
- Uncollected Premiums—The Company reports uncollected premium balances from its insured members as uncollected premium balances in the statutory basis statements of admitted assets, liabilities, and capital and surplus. Uncollected premium balances that are over 90 days past due, with the exception of amounts due from government insured plans, are considered nonadmitted assets. In addition to those balances, current balances are also considered nonadmitted if the corresponding balance greater than 90 days past due is deemed more than inconsequential. Premiums and considerations also include the Section 1342 of the Affordable Care Act (“ACA”) risk corridors receivable. Premium adjustments for the risk corridors program are accounted for as premium adjustments for retrospectively rated contracts. Premium adjustments are based on each qualified health plan’s allowable costs in relation to a target amount. A risk corridors receivable is recorded when the allowable costs are above 103 percent of the target amount (see Note 24).
- Amounts Receivable Relating to Uninsured Plans—The amounts receivable relating to uninsured plans represents monies due under the self insured portion of the plan for claims awaiting funding. Amounts receivable relating to uninsured plans also includes the administrative fee revenue related to the gain share provisions from the Company’s ASO Contract (see Note 18). Related cash flows are presented within operation expenses recovered within cash provided by operations in the statutory basis statements of cash flows.
- Net Deferred Tax Asset—Statutory accounting provides for an amount to be recorded for deferred taxes on temporary differences between the financial reporting and tax bases of assets and liabilities, subject to a valuation allowance and admissibility limitations on deferred tax assets (see Note 9). In addition, under statutory accounting, the change in deferred tax assets and liabilities is recorded directly to unassigned deficit and deferred tax assets are subject to a valuation allowance and admissibility limitations of the assets in the statutory basis financial statements, whereas under GAAP, the change in deferred tax assets and liabilities is recorded as a component of the income tax provision within the income statement and is based on the ultimate recoverability of the deferred tax assets. Based on the admissibility criteria under statutory accounting, any deferred tax assets determined to be nonadmitted are charged directly to surplus and excluded from the statutory basis financial statements, whereas under GAAP, such assets are included in the balance sheets.

- **Receivables from Parent, Subsidiaries, and Affiliates, Net**—In the normal course of business, the Company has various transactions with related parties (see Note 10). The Company reports any unsettled amounts due as receivables from parent, subsidiaries, and affiliates, net, in the statutory basis statements of admitted assets, liabilities, and capital and surplus. The Company has excluded receivables that do not meet the admissibility criteria from the statutory basis statements of admitted assets, liabilities, and capital and surplus.

## **Liabilities**

- **Claims Unpaid**—Claims unpaid include claims processed but not yet paid, estimates for claims received but not yet processed, estimates for the costs of health care services enrollees have received but for which claims have not yet been submitted, and payments and liabilities for physician, hospital, and other medical costs disputes.

The estimates for incurred but not yet reported claims are developed using an actuarial process that is consistently applied, centrally controlled, and automated. The actuarial models consider factors such as historical submission and payment data, cost trends, customer and product mix, seasonality, utilization of health care services, contracted service rates, and other relevant factors. The Company estimates such liabilities for physician, hospital, and other medical cost disputes based upon an analysis of potential outcomes, assuming a combination of litigation and settlement strategies. These estimates may change as actuarial methods change or as underlying facts upon which estimates are based change. The Company did not change actuarial methods during 2014 and 2013. Management believes the amount of claims unpaid is a best estimate for the Company's liability for unpaid claims as of December 31, 2014; however, actual payments may differ from those established estimates. Adjustments to claims unpaid estimates are reflected in the statutory basis statement of operations in the period in which the change in estimate is identified.

The reserves ceded to reinsurers for claims unpaid have been reported as reductions of the related reserves rather than as assets, which would be required under GAAP.

The Company contracts with hospitals, physicians, and other providers of health care under capitated or discounted fee for service arrangements, including a hospital per diem to provide medical care services to enrollees. Some of these contracts are with related parties (see Note 10). Capitated providers are at risk for the cost of medical care services provided to the Company's enrollees; however, the Company is ultimately responsible for the provision of services to its enrollees should the capitated provider be unable to provide the contracted services.

- **Incentive Pool**—The Company has agreements with certain independent physicians and physician network organizations that provide for the establishment of a fund into which the Company places monthly premiums payable for members assigned to the physician. The Company manages the disbursement of funds from this account as well as reviews the utilization of nonprimary care medical services of members assigned to the physicians. Any surpluses or deficits in the fund are shared by the Company and the physician based upon predetermined risk-sharing percentage and the liability is included in accrued medical incentive pool and bonus amounts in the statutory basis statements of admitted assets, liabilities, and capital and surplus, and the corresponding expense or reduction to expense is included in incentive pool, withhold adjustments, and bonus amounts in the statutory basis statements of operations.
- **Reserve for Experience Rated Refunds**—A liability is established, net of ceded reinsurance, for estimated premium refunds on experience rated contracts based on actuarial methods and assumptions and minimum loss ratio requirements. The liability also includes the estimated rebate

on the commercial health products, for which the medical loss ratios on fully insured products, as calculated under the Patient Protection and Affordable Care Act and its related reconciliation act (“Health Reform Legislation”) (see Note 14) and implementing regulations, fall below certain targets. The Company is required to rebate the ratable portions of the premiums annually. Estimated accrued retrospective premiums due from the Company are recorded in aggregate health policy reserves in the statutory basis statements of admitted assets, liabilities, and capital and surplus and as an increase or decrease to change in unearned premium reserves and reserves for rate credits in the statutory basis statements of operations.

- *Unearned Premiums*—Unearned premiums are established for the portion of premiums received during the current period that are partially unearned at the end of the period and are included in aggregate health policy reserves in the statutory basis statements of admitted assets, liabilities, and capital and surplus.
- *Premiums Received in Advance*—Premiums received in full during the current period that are not due until future periods are recorded as premiums received in advance in the statutory basis statements of admitted assets, liabilities, and capital and surplus.
- *General Expenses Due or Accrued*—General expenses that are due as of the reporting date in addition to general expenses that have been incurred but are not due until a subsequent period are reported as general expenses due in accrued in the statutory basis statements of admitted assets, liabilities, and capital and surplus. General expenses due and accrued also include the unpaid portion of the contributions required under the Affordable Care Act risk adjustment, and reinsurance programs (see Note 24).
- *Liability for Amounts Held under Uninsured Plans*—The amounts payable relating to uninsured plans represents the general administrative expenses payable to ASO customers related to the gain share provisions from the Company’s ASO contract (see Note 18). Related cash flows are presented within operating expenses paid within cash provided by operations in the statutory basis statements of cash flows.
- *Section 1343 ACA Risk Adjustment Payable*—The Company has established a payable pursuant to Section 1343 of the ACA. Premium adjustments related to the risk adjustment program are accounted for as premium subject to redetermination. Premium adjustments are based upon the risk scores (health status) of enrollees participating in risk adjustment covered plans, rather than the actual loss experience of the insured. A risk adjustment payable is recorded when the Company estimates its average actuarial risk score for policies included in this program is lower than the average actuarial risk scores in that market and state risk pool (see Note 24).

### **Capital and Surplus and Minimum Statutory Requirements**

- *Nonadmitted Assets*—Certain assets, including certain aged premium receivables, certain health care receivables, and prepaid expenses are considered nonadmitted assets for statutory purposes and are excluded from the statutory basis statements of admitted assets, liabilities, and capital and surplus and charged directly to unassigned deficit. Under GAAP, such assets are included in the balance sheets.
- *Restricted Cash Reserves*—The Company held a regulatory deposit of \$1,000,000 as of December 31, 2014 and 2013, respectively, in compliance with the State of Louisiana requirements for qualification purposes as a domestic insurer. This restricted cash reserve consists principally of government obligations and is stated at amortized cost, which approximate fair

value. This reserve is included in cash and invested assets in the statutory basis statements of admitted assets, liabilities, and capital and surplus. Interest earned on this reserve accrues to the Company.

- *Minimum Capital and Surplus*—Under the laws of the State of Louisiana, the LADOI requires the Company to maintain a minimum capital and surplus equal to \$3,000,000. The Company has \$18,857,367 and \$12,403,376 in total statutory basis capital and surplus as of December 31, 2014 and 2013, respectively, which is in compliance with the required amount.

Risk-based capital (“RBC”) is a regulatory tool for measuring the minimum amount of capital appropriate for a managed care organization to support its overall business operations in consideration of its size and risk profile. The LADOI requires the Company to maintain minimum capital and surplus equal to the greater of the state statute as outlined above or the company action level as calculated by the RBC formula, or the level needed to avoid action pursuant to the trend test in the RBC formula. The Company is in compliance with the required amount.

The Company is also required per the Company’s Coordinated Care Network (“CCN”) shared savings contract to maintain a minimum capital and surplus equal to the greater of 1) \$1,000,000, 2) two months of enhanced primary care case management fee payments from the Department of Health and Hospitals (“DHH”) during CCN’s most recent audit fiscal period or 3) 8% of annual primary care management revenue as reported on the most recent audited financial statements. The Company has \$18,857,367 and \$12,403,376 in total statutory basis capital and surplus as of December 31, 2014 and 2013, respectively, which is in compliance with the requirement.

- *Section 9010 ACA Subsequent Fee Year Assessment*—The Company is subject to an annual fee under section 9010 of the Patient Protection and ACA. Under statutory accounting, an amount equal to the estimated subsequent year fee must be apportioned out of unassigned deficit and reported as Section 9010 ACA subsequent year fee assessment, whereas under GAAP, no such special surplus designation is required.

## **Statements of Operations**

- *Net Premium Income and Change in Unearned Premium Reserves and Reserve for Rate Credits*—Revenues consist of net premium income that is recognized in the period in which enrollees are entitled to receive health care services. Net premium income is shown net of reinsurance premiums paid and incurred. The unexpired portion of accident and health insurance premiums received is recorded as unearned premium; the corresponding change in unearned premium from year to year is reflected as a change in unearned premium reserves and reserve for rate credits in the statutory basis statements of operations. Under GAAP, the change in unearned premium from year to year is reported through premium income.

Commercial health plans with medical loss ratios on fully insured products, as calculated under the definitions in the Health Reform Legislation (see Note 14) and implementing regulations, that fall below certain targets are required to rebate ratable portions of premiums annually. The Company classifies its estimated rebates as change in unearned premium reserves and reserves for rate credits in the statutory basis statements of operations.

Administrative fee revenues consist primarily of fees derived from services performed for customers that self-insure the health care costs of their employees and employees’ dependents. Under these contracts, the Company recognizes revenue in the period in which the related services are performed. The customers retain the risk of financing health care costs for their

employees and employees' dependents, and the Company administers the payment of customer funds to physicians and other health care professionals from customer-funded bank accounts. As the Company has neither the obligation for funding the health care costs, nor the primary responsibility for providing the medical care, the Company does not recognize premium revenue and hospital/medical benefits for these contracts. Administrative fee revenue and related expenses are netted against general administrative expenses in the statutory basis statements of operations (see Note 18).

- *Total Hospital and Medical Expenses*—Total hospital and medical expenses include claims paid, claims processed but not yet paid, estimates for claims received but not yet processed, estimates for the costs of health care services enrollees have received but for which claims have not yet been submitted, and payments and liabilities for physician, hospital, and other medical costs disputes.

Total hospital and medical expenses also include amounts incurred for incentive pool, withhold adjustments, and bonus amounts that are based on the underlying contractual provisions with the respective providers.

- *General Administrative Expenses*—Pursuant to the terms of the management agreement (see Note 10), the Company pays a management fee to UHS in exchange for administrative and management services. Costs for items not included within the scope of the management agreement are directly expensed as incurred. A detailed review of the administrative expenses of the Company and UHS is performed to determine the allocation between claims adjustment expenses and general administrative expenses to be reported in the statutory basis statements of operations.

The Company is subject to an annual fee under section 9010 of the Patient Protection and ACA. A health insurance entity's annual fee becomes payable once the entity provides health insurance for any U.S. health risk for each calendar year beginning on or after January 1, 2014. Under statutory accounting, the entire amount of the estimated annual fee expense is recognized on January 1 of the fee year in general administrative expenses in the statutory basis statements of operations, whereas under GAAP, a deferred asset is created on January 1 of the fee year which is amortized to expense on a straight-line basis.

- *Net Investment Income Earned*—Net investment income earned includes investment income collected during the period, as well as the change in investment income due and accrued on the Company's holdings. Amortization of premium or discount on bonds and certain external investment management costs are also included in net investment income earned (see Note 7).
- Comprehensive income and its components are not separately presented in the statutory basis financial statements, whereas under GAAP, it is a requirement to present comprehensive income and its components in the financial statements.

## **Reinsurance**

- *Reinsurance Ceded*—In the normal course of business, the Company seeks to limit its exposure to loss and to recover a portion of the benefits paid by ceding premium to other insurance enterprises under specific transfer of risk agreements. Effective March 1, 2013, the Company entered into a reinsurance agreement with Unimerica Insurance Company ("Unimerica"), an affiliate, (see Note 10) through which a contractual 100% of obligations relating to mental health and substance abuse treatments and services is ceded to the reinsurer. The Company remains primarily liable as

the direct insurer on the risks reinsured. Reinsurance premiums paid and reinsurance premium incurred but not paid are deducted from net premium income in the statutory basis financial statements. Pursuant to the reinsurance agreement, any amounts recoverable from the reinsurer for claims paid or estimates of claims incurred but not yet paid are recorded as amounts recoverable from reinsurers and as a reduction to claims unpaid, respectively, in the statutory basis statements of admitted assets, liabilities, and capital and surplus and as net reinsurance recoveries in the statutory basis statements of operations.

The Company has an insolvency-only reinsurance agreement.

- *Amounts Recoverable from Reinsurers*—The Company records amounts recoverable from reinsurers for claims paid pursuant to the reinsurance agreement with Unimerica in the statutory basis statements of admitted assets, liabilities, and capital and surplus and as net reinsurance recoveries in the statutory basis statements of operations.
- *Ceded Reinsurance Premiums Payable*—The Company has an insolvency-only reinsurance agreement whereby 0.1% of net premium income is ceded to United Healthcare Insurance Company (“UHIC”). The ceded reinsurance premiums payable balance represents amounts due to the reinsurer for coverage which will be paid based on the contract terms.

The ceded reinsurance premiums payable balance represents amounts due to the reinsurer for coverage for mental health and substance abuse services, chiropractic, and physical and occupational therapy treatments, which will be paid based on the contract terms.

#### **Other**

- *Vulnerability Due to Certain Concentrations*—The Company is subject to substantial federal and state government regulation, including licensing and other requirements relating to the offering of the Company’s existing products in new markets and offerings of new products, both of which may restrict the Company’s ability to expand its business.

The Company has a statewide Medicaid coordinated care network shared savings contract with the State of Louisiana. This ASO contract was significant to the Company’s operations at December 31, 2014 and 2013 (see Note 18).

- *Recently Issued Accounting Standards*—In June 2014, the NAIC adopted Statement of Statutory Accounting Principles (“SSAP”) No. 106, *Affordable Care Acts Assessments*, effective January 1, 2014. The new standard incorporates guidance previously included in SSAP No. 35R, *Guaranty Fund and Other Assessments* for the accounting and disclosure requirements of the ACA Section 9010 assessment. The Company adopted SSAP No. 106 in 2014 and the impact is disclosed in Note 22.

In December 2014, the NAIC adopted SSAP No. 107, *Accounting for the Risk-Sharing Provisions of the Affordable Care Act*, effective January 1, 2014. The new standard incorporates guidance previously included in INT 13-04: *Accounting for the Risk-Sharing Provisions of the Affordable Care Act* for the statutory accounting principles and disclosure requirements for the risk-sharing provisions of the ACA. The Company adopted SSAP No. 107 in 2014, and the impact to the financial statements is outlined in Note 24.

## 2. ACCOUNTING CHANGES AND CORRECTION OF ERRORS

No changes in accounting principles have been recorded during the years ended December 31, 2014 and 2013.

## 3. BUSINESS COMBINATIONS AND GOODWILL

A–D. The Company was not party to a business combination during the years ended December 31, 2014 and 2013, and does not carry goodwill in its statutory basis statements of admitted assets, liabilities, and capital and surplus.

## 4. DISCONTINUED OPERATIONS

(1–5) The Company did not discontinue any operations during 2014 and 2013.

## 5. INVESTMENTS AND OTHER INVESTED ASSETS

For purposes of calculating gross realized gains and losses on sales of investments, the amortized cost of each investment sold is used. There were no gross realized gains or losses for the year ended December 31, 2014 or 2013. Total proceeds on the sale of short-term investments were \$2,847,441 and \$40,435,972 in 2014 and 2013, respectively.

As of December 31, 2014 and 2013, the amortized cost, fair value, and gross unrealized holding gains and losses of the Company's investments, excluding cash of \$10,830,143 and \$151,057, respectively, are as follow:

	2014				Fair Value
	Amortized Cost	Gross Unrealized Holding Gains	Gross Unrealized Holding Losses < 1 year	Gross Unrealized Holding Losses > 1 year	
Corporate debt securities (includes commercial paper)	\$ 900,000	\$ -	\$ -	\$ -	\$ 900,000
Money-market funds	<u>8,858,327</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>8,858,327</u>
Total bonds and short-term investments	<u>\$9,758,327</u>	<u>\$ -</u>	<u>\$ -</u>	<u>\$ -</u>	<u>\$9,758,327</u>

  

	2014				Fair Value
	Amortized Cost	Gross Unrealized Holding Gains	Gross Unrealized Holding Losses < 1 year	Gross Unrealized Holding Losses > 1 year	
Less than one year	<u>\$9,758,327</u>	<u>\$ -</u>	<u>\$ -</u>	<u>\$ -</u>	<u>\$9,758,327</u>
Total bonds and short-term investments	<u>\$9,758,327</u>	<u>\$ -</u>	<u>\$ -</u>	<u>\$ -</u>	<u>\$9,758,327</u>

	2013				Fair Value
	Amortized Cost	Gross Unrealized Holding Gains	Gross Unrealized Holding Losses < 1 year	Gross Unrealized Holding Losses > 1 year	
Corporate debt securities (includes commercial paper)	\$ 900,000	\$ -	\$ -	\$ -	\$ 900,000
Money-market funds	<u>7,515,834</u>	<u>-</u>	<u>-</u>	<u>-</u>	<u>7,515,834</u>
Total bonds and short-term investments	<u>\$8,415,834</u>	<u>\$ -</u>	<u>\$ -</u>	<u>\$ -</u>	<u>\$8,415,834</u>

The Company does not have any unrealized holding losses on its investments at December 31, 2014 or 2013.

**A–C.** The Company has no mortgage loans, real estate loans, restructured debt, or reverse mortgages. The Company also has no real estate property occupied by the Company, real estate property held for the production of income, or real estate property held for sale.

**D. Loan-Backed Securities**

(1–5) The Company has no loan-backed securities.

**E. Repurchase Agreements and/or Securities Lending Transactions**—Not applicable.

**F. Real Estate**—Not applicable.

**G. Low-Income Housing Tax Credits**—Not applicable.

**H. Restricted Assets**—

(1) Restricted assets—including pledged as of December 31, 2014 and 2013:

Restricted Asset Category	1	2	3	4	5	6
	Total Gross Restricted from Current Year	Total Gross Restricted from Prior Year	Increase (Decrease) (1 Minus 2)	Total Current Year Admitted Restricted	Percentage Gross Restricted to Total Assets	Percentage Admitted Total Admitted Assets
a. Subject to contractual obligation for which liability is not shown	\$ -	\$ -	\$ -	\$ -	- %	- %
b. Collateral held under security lending agreements	-	-	-	-	-	-
c. Subject to repurchase agreements	-	-	-	-	-	-
d. Subject to reverse repurchase agreements	-	-	-	-	-	-
e. Subject to dollar repurchase agreements	-	-	-	-	-	-
f. Subject to dollar reverse repurchase agreements	-	-	-	-	-	-
g. Placed under option contracts	-	-	-	-	-	-
h. Letter stock or securities restricted as to sale—excluding FHLB capital stock	-	-	-	-	-	-
i. FHLB capital stock	-	-	-	-	-	-
j. On deposit with state	1,000,000	1,000,000	-	1,000,000	3	3
k. On deposit with other regulatory bodies	-	-	-	-	-	-
l. Pledged as collateral to FHLB (including assets backing funding agreements)	-	-	-	-	-	-
m. Pledged as collateral not captured in other categories	-	-	-	-	-	-
n. Other restricted assets	-	-	-	-	-	-
o. Total restricted assets	<u>\$ 1,000,000</u>	<u>\$ 1,000,000</u>	<u>\$ -</u>	<u>\$ 1,000,000</u>	<u>3 %</u>	<u>3 %</u>

(2–3) The Company has no assets pledged as collateral not captured in other categories and no other restricted assets as of December 31, 2014 or 2013.

**I. Working Capital Finance Investments**—Not applicable.

**J. Offsetting and Netting of Assets and Liabilities**

The Company does not have any offsetting or netting of assets and liabilities as it relates to derivatives, repurchase and reverse repurchase agreements, and securities borrowing and securities lending activities.

**K. Structured Notes**

The Company does not have any structured notes.

## **6. JOINT VENTURES, PARTNERSHIPS, AND LIMITED LIABILITY COMPANIES**

**A–B.** The Company has no investments in joint ventures, partnerships, or limited liability companies that exceed 10% of admitted assets and did not recognize any impairment write-down for its investments in joint ventures, partnerships, and limited liability companies during the statement periods.

## **7. INVESTMENT INCOME**

**A.** The Company has admitted all investment income due and accrued in the statutory basis statements of admitted assets, liabilities, and capital and surplus.

The components of net investment income earned as of December 31, 2014 and 2013 are as follows:

	<b>2014</b>	<b>2013</b>
Bonds	\$ 6,236	\$ 2,989
Cash and short-term investments	2,290	3,731
Expenses—investment management fees	<u>(625)</u>	<u>(625)</u>
Net investment income earned	<u>\$ 7,901</u>	<u>\$ 6,095</u>

**B.** There were no investment income amounts excluded from the statutory basis financial statements.

## **8. DERIVATIVE INSTRUMENTS**

**A–F.** The Company has no derivative instruments.

## 9. INCOME TAXES

### A. Deferred Tax Asset

- (1) The components of the net deferred tax asset at December 31, 2014 and 2013, are as follows:

	2014			2013			Change		
	1 Ordinary	2 Capital	3 (Col 1 + 2) Total	4 Ordinary	5 Capital	6 (Col 4 + 5) Total	7 (Col 1 - 4) Ordinary	8 (Col 2 - 5) Capital	9 (Col 7 + 8) Total
(a) Gross deferred tax assets	\$3,750,454	\$ -	\$3,750,454	\$55,188	\$ -	\$55,188	\$3,695,266	\$ -	\$3,695,266
(b) Statutory valuation allowance adjustments	17,763	-	17,763	32,769	-	32,769	(15,006)	-	(15,006)
(c) Adjusted gross deferred tax assets (1a - 1b)	3,732,691	-	3,732,691	22,419	-	22,419	3,710,272	-	3,710,272
(d) Deferred tax assets nonadmitted	-	-	-	-	-	-	-	-	-
(e) Subtotal net admitted deferred tax asset (1c - 1d)	3,732,691	-	3,732,691	22,419	-	22,419	3,710,272	-	3,710,272
(f) Deferred tax liabilities	-	-	-	-	-	-	-	-	-
(g) Net admitted deferred tax asset (net deferred tax liability) (1e - 1f)	<u>\$3,732,691</u>	<u>\$ -</u>	<u>\$3,732,691</u>	<u>\$22,419</u>	<u>\$ -</u>	<u>\$22,419</u>	<u>\$3,710,272</u>	<u>\$ -</u>	<u>\$3,710,272</u>

- (2) The components of the adjusted gross deferred tax assets admissibility calculation under SSAP No. 101, *Income Taxes—A Replacement of SSAP No. 10R and SSAP No. 10*, are as follows:

Admission Calculation Components SSAP No. 101	2014			2013			Change		
	1 Ordinary	2 Capital	3 (Col 1 + 2) Total	4 Ordinary	5 Capital	6 (Col 4 + 5) Total	7 (Col 1 - 4) Ordinary	8 (Col 2 - 5) Capital	9 (Col 7 + 8) Total
(a) Federal income taxes paid in prior years recoverable through loss carrybacks	\$3,732,691	\$ -	\$3,732,691	\$22,419	\$ -	\$ 22,419	\$3,710,272	\$ -	\$3,710,272
(b) Adjusted gross deferred tax assets expected to be realized (excluding the amount of deferred tax assets from 2(a) above) after application of the threshold limitation. (The lesser of 2(b)1 and 2(b)2 below)	-	-	-	-	-	-	-	-	-
1. Adjusted gross deferred tax assets expected to be realized following the balance sheet date	-	-	-	-	-	-	-	-	-
2. Adjusted gross deferred tax assets allowed per limitation threshold	XXX	XXX	2,268,701	XXX	XXX	1,857,144	XXX	XXX	411,557
(c) Adjusted gross deferred tax assets (excluding the amount of deferred tax assets from 2(a) and 2(b) above) offset by gross deferred tax liabilities	-	-	-	-	-	-	-	-	-
(d) Deferred tax assets admitted as result of application of SSAP No. 101									
Total (2(a) + 2(b) + 2(c))	<u>\$3,732,691</u>	<u>\$ -</u>	<u>\$3,732,691</u>	<u>\$22,419</u>	<u>\$ -</u>	<u>\$ 22,419</u>	<u>\$3,710,272</u>	<u>\$ -</u>	<u>\$3,710,272</u>

- (3) The ratio percentage and adjusted capital and surplus used to determine the recovery period and threshold limitations for the admission calculation are presented below:

	<b>2014</b>	<b>2013</b>
(a) Ratio percentage used to determine recovery period and threshold limitation amount	2,387 %	1,730 %
(b) Amount of adjusted capital and surplus used to determine recovery period and threshold limitation in 2(b)(2) above	\$ 15,124,676	\$ 12,380,957

- (4) There was no impact to the gross deferred tax assets as a result of tax-planning strategies.

**B. Unrecognized Deferred Tax Liabilities**

- (1–4) There are no unrecognized deferred tax liabilities.

**C. Significant Components of Income Taxes**

- (1) The current federal income taxes incurred for the years ended December 31, 2014 and 2013 are as follows:

	<b>1</b>	<b>2</b>	<b>3</b>
	<b>2014</b>	<b>2013</b>	<b>(Col 1 - 2) Change</b>
1. Current income tax:			
(a) Federal	\$4,511,403	\$1,605,040	\$2,906,363
(b) Foreign	<u>-</u>	<u>-</u>	<u>-</u>
(c) Subtotal	4,511,403	1,605,040	2,906,363
(d) Federal income tax on net capital gains	-	-	-
(e) Utilization of capital loss carryforwards	-	-	-
(f) Other	<u>-</u>	<u>-</u>	<u>-</u>
(g) Total federal and foreign income taxes incurred	<u>\$4,511,403</u>	<u>\$1,605,040</u>	<u>\$2,906,363</u>

(2-4) The tax effects of temporary differences that give rise to significant portions of the deferred tax assets and liabilities as of December 31, 2014 and 2013, are as follows:

	1	2	3
	2014	2013	(Col 1 - 2) Change
2. Deferred tax assets:			
(a) Ordinary:			
(1) Discounting of unpaid losses	\$ 2,006	\$ 1,139	\$ 867
(2) Unearned premium reserve	32,641	2,603	30,038
(3) Policyholder reserves	3,653,648	-	3,653,648
(4) Investments	-	-	-
(5) Deferred acquisition costs	-	-	-
(6) Policyholder dividends accrual	-	-	-
(7) Fixed assets	-	-	-
(8) Compensation and benefits accrual	-	-	-
(9) Pension accrual	-	-	-
(10) Receivables—nonadmitted	24,068	3,524	20,544
(11) Net operating loss carryforward	-	-	-
(12) Tax credit carryforward	-	-	-
(13) Other (including items <5% of total ordinary tax assets)	<u>38,091</u>	<u>47,922</u>	<u>(9,831)</u>
(99) Subtotal	3,750,454	55,188	3,695,266
(b) Statutory valuation allowance adjustment	17,763	32,769	(15,006)
(c) Nonadmitted	<u>-</u>	<u>-</u>	<u>-</u>
(d) Admitted ordinary deferred tax assets (2a99 - 2b - 2c)	<u>3,732,691</u>	<u>22,419</u>	<u>3,710,272</u>
(e) Capital:			
(1) Investments	-	-	-
(2) Net capital loss carryforward	-	-	-
(3) Real estate	-	-	-
(4) Other (including items <5% of total capital tax assets)	<u>-</u>	<u>-</u>	<u>-</u>
(99) Subtotal	-	-	-
(f) Statutory valuation allowance adjustment	-	-	-
(g) Nonadmitted	<u>-</u>	<u>-</u>	<u>-</u>
(h) Admitted capital deferred tax assets (2e99 - 2f - 2g)	<u>-</u>	<u>-</u>	<u>-</u>
(i) Admitted deferred tax assets (2d + 2h)	<u>3,732,691</u>	<u>22,419</u>	<u>3,710,272</u>
3. Deferred tax liabilities:			
(a) Ordinary:			
(1) Investments	-	-	-
(2) Fixed assets	-	-	-
(3) Deferred and uncollected premium	-	-	-
(4) Policyholder reserves	-	-	-
(5) Other (including items <5% of total ordinary tax liabilities)	<u>-</u>	<u>-</u>	<u>-</u>
(99) Subtotal	<u>-</u>	<u>-</u>	<u>-</u>
(b) Capital:			
(1) Investments	-	-	-
(2) Real estate	-	-	-
(3) Other (including items <5% of total capital tax liabilities)	<u>-</u>	<u>-</u>	<u>-</u>
(99) Subtotal	<u>-</u>	<u>-</u>	<u>-</u>
(c) Deferred tax liabilities (3a99 + 3b99)	<u>-</u>	<u>-</u>	<u>-</u>
4. Net deferred tax assets/liabilities (2i - 3c)	<u>\$3,732,691</u>	<u>\$22,419</u>	<u>\$3,710,272</u>

The other ordinary deferred tax asset of \$38,091 and \$47,922 for 2014 and 2013, respectively, consists of intangibles.

The Company assessed the potential realization of the gross deferred tax asset and established a valuation allowance of \$17,763 and \$32,769 to reduce the gross deferred tax asset to \$3,732,691 and \$22,419 as of December 31, 2014 and 2013, respectively, which represents the amount of the asset estimated to be recoverable via carryback of losses and reduction of future taxes. The change in the valuation allowance is attributable to the change in timing of deductibility of expenses and/or expectations for future taxable income.

- D.** The provision for federal income taxes incurred is different from that which would be obtained by applying the statutory federal income tax rate of 35% to net (loss) income before federal income taxes. A summarization of the significant items causing this difference as of December 31, 2014 and 2013 are as follows:

	<b>2014</b>	<b>2013</b>
Tax provision at the federal statutory rate	\$ 819,785	\$ 1,609,518
Change in statutory valuation allowance	(15,007)	(15,006)
Health insurer fee	26,844	-
Tax effect of nonadmitted assets	(30,491)	162,119
Other	<u>-</u>	<u>12,311</u>
Total statutory income taxes	<u>\$ 801,131</u>	<u>\$ 1,768,942</u>
Federal income taxes incurred	4,511,403	1,605,040
Capital gains tax	-	-
Change in net deferred income tax	<u>(3,710,272)</u>	<u>163,903</u>
Total statutory income taxes	<u>\$ 801,131</u>	<u>\$ 1,768,943</u>

- E.** At December 31, 2014, the Company had no net operating loss carryforwards.

Current federal income taxes payable of \$3,383,402 and \$2,425,039 as of December 31, 2014 and 2013, respectively, are included in the statutory basis statements of admitted assets, liabilities, and capital and surplus. Federal income taxes paid (recovered), net of refunds, were \$3,553,040 and (\$2,346,106) in 2014 and 2013, respectively.

Federal income taxes incurred of \$4,511,403 and \$1,605,040 for 2014 and 2013, respectively, are available for recoupment in the event of future net losses.

The Company has not admitted any aggregate amounts of deposits that are included within Section 6603 (“Deposits made to suspend running of interest on potential underpayments, etc.”) of the Internal Revenue Service Code (“IRS”).

- F.** The Company is included in the consolidated federal income tax return with its ultimate parent, UnitedHealth Group. The entities included within the consolidated return are included in NAIC Statutory Statement Schedule Y—Information Concerning Activities of Insurer Members Of A Holding Company Group. Federal income taxes are paid to or refunded by UnitedHealth Group pursuant to the terms of a tax-sharing agreement, approved by the Board of Directors, under which taxes approximate the amount that would have been computed on a separate company basis, with the exception of net operating losses and capital losses. For these losses, the Company receives a benefit at the federal rate in the current year for current taxable losses incurred in that year to the extent losses can be utilized in the consolidated federal income tax return of

UnitedHealth Group. UnitedHealth Group currently files income tax returns in the U.S. federal jurisdiction, various states, and foreign jurisdictions. The IRS has completed exams on UnitedHealth Group's consolidated income tax returns for fiscal years 2013 and prior. UnitedHealth Group's 2014 tax return is under advance review by the IRS under its Compliance Assurance Program. With the exception of a few states, UnitedHealth Group is no longer subject to income tax examinations prior to 2007 in major state and foreign jurisdictions. The Company does not believe any adjustments that may result from these examinations will be material to the Company.

**G. Tax Contingencies**—Not applicable.

## **10. INFORMATION CONCERNING PARENT, SUBSIDIARIES, AND AFFILIATES**

### **A–L. Material Related Party Transactions**

Pursuant to the terms of a Management Agreement (the "Agreement"), UHS will provide management services to the Company under a fee structure, which is based on a percentage of premium charge representing UHS' expenses for services or use of assets provided to the Company. In addition, UHS provides or arranges for services on behalf of the Company using a pass-through of charges incurred by UHS on a per member per month ("PMPM") basis (where the charge incurred by UHS is on a PMPM basis) or using another allocation methodology consistent with the Agreement. These services may include, but are not limited to, integrated personal health management solutions, such as disease management, treatment decision support, and wellness services, including a 24-hour call-in service, access to a network of transplant providers, and discount program services. The amount and types of services provided pursuant to the pass-through provision of the Agreement can change year over year as UHS becomes the contracting entity for services provided to the Company's members. Total administrative services, capitation, and access fees under this arrangement totaled \$32,759,726 and \$30,091,336 in 2014 and 2013, respectively, and are included in total hospital and medical expenses, general administrative expenses, and claims adjustment expenses in the statutory basis statements of operations. Direct expenses not covered under the Agreement, such as broker commissions, DOI exam fees, affordable care acts assessments, and premium taxes, are paid by UHS on behalf of the Company. UHS is reimbursed by the Company for these direct expenses.

The Company also directly contracts with related parties to provide services to its members. The Company expensed as hospital and medical expenses, general administrative expenses, and claims adjustment expenses \$36,735 and \$21,197 in capitation fees to related parties during 2014 and 2013, respectively. United Behavioral Health provides mental health and substance abuse services. Dental Benefit Providers, Inc., provides dental care assistance. OptumHealth Care Solutions, Inc. provides chiropractic, physical therapy and complex medical conditions services. Spectera, Inc. provides administrative services related to vision benefit management and claims processing. The capitation expenses, administrative services, and access fees paid to related parties, that are included as hospital and medical expenses, general administrative expenses, and claims adjustment expenses in the statutory basis statements of operations for the years ended December 31, 2014 and 2013, are shown below:

	<b>2014</b>	<b>2013</b>
United Behavioral Health	\$ 28,105	\$ 15,501
Dental Benefit Providers, Inc.	1,107	-
OptumHealth Care Solutions, Inc.	6,328	3,967
Spectera, Inc.	<u>1,195</u>	<u>1,729</u>
 Total	 <u>\$ 36,735</u>	 <u>\$ 21,197</u>

Management believes that its transactions with affiliates are fair and reasonable; however, operations of the Company may not be indicative of those that would have occurred if it had operated as an independent company.

The Company contracts with affiliates (“UHS” and “OptumRx”) to provide administrative services related to pharmacy management and pharmacy claims processing for its enrollees. Fees related to these agreements, which are calculated on a per- script basis, of \$37,234 and \$9,032 in 2014 and 2013, respectively, are included in general administrative expenses and claims adjustment expenses in the statutory basis statements of operations.

The Company has agreements with OptumInsight, Inc., an affiliate of the Company, for claim analytics, recovery of medical expense (benefit) overpayments, retroactive fraud, waste and abuse, subrogation and premium audit services. All recoveries are returned to the Company by OptumInsight, Inc. on a monthly basis and a capitated service fee is charged to the Company as a PMPM. Service fees of \$17,005 and \$9,339 are included in hospital and medical expenses, claims adjustment expenses, and general administrative expenses in the statutory basis statements of operations for the years ended December 31, 2014 and 2013, respectively.

The Company has premium payments that are received and claim payments that are processed by an affiliated UnitedHealth Group entity. Both premiums and claims applicable to the Company are settled at regular intervals throughout the month via the intercompany settlement process and any amounts outstanding are reflected in receivables from parent, subsidiaries, and affiliates in the statutory basis statements of admitted assets, liabilities, and capital and surplus.

The Company has an insolvency-only reinsurance agreement with UHIC, an affiliate of the Company, to provide insolvency protection for its enrollees. Reinsurance premiums, which are calculated on a percentage of member premium income, of \$8,357 and \$5,892 in 2014 and 2013, respectively, are netted against net premium income in the statutory basis statement of operations.

Effective March, 1, 2013, the Company entered into a reinsurance agreement with an affiliated entity Unimerica to cede obligations relating to below services. The agreement has been approved by the LADOI. Reinsurance premiums, which are calculated on a PMPM basis, of \$92,108 and \$59,104 as of December 31, 2014 and 2013, respectively were netted against premium income in the statutory basis statement of operations. Reinsurance recoveries of \$44,725 and \$33,952 as of December 31, 2014 and 2013, respectively, are included in net reinsurance recoveries in the statutory basis statement of operations. There was \$9,390 and \$7,552 of reinsurance receivables related to this agreement as of December 31, 2014 and 2013, respectively. Reinsurance contracts do not relieve the Company from its obligations to policyholders. Failure of reinsurers to honor their obligations could result in losses to the Company.

*Services:*

- 1) Chiropractic and Physical Therapy Coverage:
  - a. chiropractic, physical and occupational therapy treatments and services for musculoskeletal conditions
- 2) Transplant Coverage:
  - b. human organ transplants and bone marrow transplants and related services
- 3) Infertility Treatment Coverage
  - c. infertility treatment and services
- 4) Mental Health and Substance Use Disorder Coverage:
  - d. mental health and substance abuse treatments and services

The Company holds a \$9,000,000 subordinated revolving credit agreement with UnitedHealth Group at an interest rate of London InterBank Offered Rate (“LIBOR”) plus a margin of 0.50%. This credit agreement is subordinate to the extent it does not conflict with any credit facility held by either party. The aggregate principal amount that may be outstanding at any time is the lesser of 3% of the Company’s admitted assets or 25% of the Company’s policyholder surplus as of the preceding December 31. The credit agreement is for a one-year term and automatically renews annually, unless terminated by either party. The agreement was renewed effective October 1, 2014. No amounts were outstanding under the line of credit as of December 31, 2014 and 2013.

At December 31, 2014 and 2013, the Company reported \$271,025 and \$5,298,253, respectively, as receivables from parent, subsidiaries and affiliates, which are included in the statutory basis statements of admitted assets, liabilities, and capital and surplus. These balances are generally settled within 90 days from the incurred date. Any balances due to the Company that are not settled within 90 days are considered nonadmitted assets.

The Company has entered into a Tax Sharing Agreement with UnitedHealth Group (see Note 9).

The Company received capital infusions of \$5,000,000 and \$4,000,000 in 2014 and 2013, respectively (see Note 13).

The Company does not have any amount deducted from the value of an upstream intermediate entity or ultimate parent owned, either directly or indirectly, via a downstream subsidiary, controlled, or affiliated entity.

The Company does not have any investments in a subsidiary, controlled, or affiliated entity that exceeds 10% of admitted assets.

The Company does not have any investments in impaired subsidiary, controlled, or affiliated entities.

The Company does not have any investments in foreign insurance subsidiaries.

The Company does not hold any investments in a downstream noninsurance holding company.

The Company has not extended any guarantees or undertakings for the benefit of an affiliate or related party.

## **11. DEBT**

**A–B.** The Company had no outstanding debt with third parties or outstanding federal home loan bank agreements during 2014 and 2013.

## **12. RETIREMENT PLANS, DEFERRED COMPENSATION, POSTEMPLOYMENT BENEFITS AND COMPENSATED ABSENCES, AND OTHER POSTRETIREMENT BENEFIT PLANS**

**A–I.** The Company has no defined benefit plans, defined contribution plans, multiemployer plans, consolidated/holding company plans, postemployment benefits, or compensated absences plans and is not impacted by the Medicare Modernization Act on postretirement benefits, since all personnel are employees of UHS, which provides services to the Company under the terms of a management agreement (see Note 10).

## **13. CAPITAL AND SURPLUS, SHAREHOLDERS' DIVIDEND RESTRICTIONS, AND QUASI-REORGANIZATIONS**

**(1–2)** The Company has 1,000,000 shares authorized and 900,000 shares issued and outstanding of \$2 par value common stock. The Company has no preferred stock outstanding. All issued and outstanding shares of common stock are held by the Company's parent, UHC.

**(3)** Payment of dividends may be restricted by the LADOI, which generally requires that dividends be paid out of accumulated surplus.

**(4)** The Company received a cash infusion of \$5,000,000 on December 30, 2014 and cash infusions of \$2,000,000 on December 30, 2013 and June 25, 2013, respectively, from UHC which were recorded as increases to gross paid-in and contributed surplus in the statutory basis statements of admitted assets, liabilities, and capital and surplus.

**(5)** The amount of ordinary dividends that may be paid out during any given period are subject to certain restrictions as specified by state statute.

**(6)** There are no restrictions placed on the Company's unassigned deficit.

- (7) The Company is not a mutual reciprocal or a similarly organized entity and does not have advances to surplus not repaid.
- (8) The Company does not hold any stock, including stock of affiliated companies for special purposes, such as conversion of preferred stock, employee stock options, or stock purchase warrants.
- (9) As discussed in Note 1, an amount equal to the estimated subsequent year ACA fee must be apportioned out of unassigned deficit and reported as Section 9010 ACA subsequent fee year assessment. For the year ending December 31, 2014, the amount was \$151,377.
- (10) The portion of unassigned funds, excluding the apportionment of estimated subsequent year Section 9010 ACA fee, net (loss) income, and infusions, represented (or reduced) by each item below is as follows:

	<b>2014</b>	<b>2013</b>	<b>Change</b>
Net deferred income taxes	\$ 3,732,691	\$ 22,419	\$ 3,710,272
Nonadmitted assets	<u>(97,189)</u>	<u>(10,070)</u>	<u>(87,119)</u>
Total	<u>\$ 3,635,502</u>	<u>\$ 12,349</u>	<u>\$ 3,623,153</u>

- (11–13) The Company does not have any outstanding surplus notes and has never been a party to a quasi-reorganization.

#### **14. LIABILITIES, CONTINGENCIES AND ASSESSMENTS**

##### **A. Contingent Commitments**

The Company has no contingent commitments.

##### **B. Assessments**

The Company is not aware of any assessments, potential or accrued, that could have a material financial effect on the operations of the entity.

##### **C. Gain Contingencies**

The Company is not aware of any gain contingencies that should be disclosed in the statutory basis financial statements.

##### **D. Claims Related Extra Contractual Obligation and Bad Faith Losses Stemming from Lawsuits—Not applicable.**

##### **E. Joint and Several Liabilities—Not applicable.**

##### **F. All Other Contingences**

Because of the nature of its businesses, the Company is frequently made party to a variety of legal actions and regulatory inquiries, including class actions and suits brought by members, care providers, consumer advocacy organizations, customers and regulators, relating to the Company's businesses, including management and administration of health benefit plans and other services.

The Company records liabilities for its estimates of probable costs resulting from these matters where appropriate. Estimates of costs resulting from legal and regulatory matters involving the Company are inherently difficult to predict, particularly where the matters: involve indeterminate claims for monetary damages or may involve fines, penalties or punitive damages; present novel legal theories or represent a shift in regulatory policy; involve a large number of claimants or regulatory bodies; are in the early stages of the proceedings; or could result in a change in business practices. Accordingly, the Company is often unable to estimate the losses or ranges of losses for those matters where there is a reasonable possibility or it is probable that a loss may be incurred. Although the outcomes of any such legal actions cannot be predicted, in the opinion of management, the resolution of any currently pending or threatened actions will not have a material adverse effect on the statutory basis statements of admitted assets, liabilities, and capital and surplus or statutory basis statements of operations of the Company.

The Company's business is regulated at the federal, state, and local levels. The laws and rules governing the Company's business and interpretations of those laws and rules are subject to frequent change. Broad latitude is given to the agencies administering those regulations. Further, the Company must obtain and maintain regulatory approvals to market and sell many of its products.

Health Reform Legislation and the related federal and state regulations will continue to impact how the Company does business and could restrict revenue and enrollment growth in certain products and market segments, restrict premium growth rates for certain products and market segments, increase the Company's medical and administrative costs, expose the Company to an increased risk of liability (including increasing the Company's liability in federal and state courts for coverage determinations and contract interpretation), or put the Company at risk for loss of business. In addition, the Company's statutory basis results of operations, financial condition, and cash flows could be materially adversely affected by such changes. The Health Reform Legislation may create new or expand existing opportunities for business growth, but due to its complexity, the long term impact of the Health Reform Legislation remains difficult to predict and is not yet fully known.

The Company's ASO contract includes certain gain share provisions which provide the opportunity for the Company to earn additional administrative fee revenue if certain administrative and quality metrics are achieved and medical costs are less than the required benchmark. For each measure that the Company does not meet, eligible gain share amount may be reduced. Alternatively, if medical costs exceed the required benchmark, the State of Louisiana may be eligible to recoup up to 50% of the Company's administrative fee revenue (see Note 18).

The Company routinely evaluates the collectability of all receivable amounts included within the statutory basis statements of admitted assets, liabilities, and capital and surplus. Impairment reserves are established for those amounts where collectability is uncertain. Based on the Company's past experience, exposure related to uncollectible balances and the potential of loss for those balances not currently reserved for is not material to the Company's statutory basis financial condition.

There are no assets that the Company considers to be impaired at December 31, 2014 and 2013, except as disclosed in Note 5 and Note 20.

## **15. LEASES**

**A–B.** According to the management agreement between the Company and UHS (see Note 10), operating leases for the rental of office facilities and equipment are the responsibility of UHS. Fees associated with the lease agreements are included as a component of the Company's management fee.

## **16. INFORMATION ABOUT FINANCIAL INSTRUMENTS WITH OFF-BALANCE-SHEET RISK AND FINANCIAL INSTRUMENTS WITH CONCENTRATIONS OF CREDIT RISK**

**(1–4)** The Company does not hold any financial instruments with off-balance-sheet risk or concentrations of credit risk.

## **17. SALE, TRANSFER, AND SERVICING OF FINANCIAL ASSETS AND EXTINGUISHMENTS OF LIABILITIES**

**A–C.** The Company did not participate in any transfer of receivables, financial assets, or wash sales.

## **18. GAIN OR LOSS TO THE REPORTING ENTITY FROM UNINSURED PLANS AND THE UNINSURED PORTION OF PARTIALLY INSURED PLANS**

### **A. ASO Plans**

On February 1, 2012, the Company began an ASO contract with the State of Louisiana as the Company was awarded the statewide Medicaid coordinated care network shared savings contract during 2011 (see Note 1). The Company recorded administrative fee revenues of \$48,066,068 and \$34,581,653 and related expenses of \$36,542,611 and \$31,443,980 resulting in a net income from operations of \$11,523,457 and \$3,137,673 as of December 31, 2014 and 2013, respectively. These amounts are included in general administrative expenses and claims adjustment expenses in the accompanying statutory basis statements of operations. Effective February 1, 2015, the Company's ASO contract converted into the Medicaid fully insured business and the Company recorded a premium deficiency reserve of \$10,439,000 driven by start-up costs incurred as a result of this conversion (see Note 30).

This ASO contract also includes certain gain share provisions which provide the opportunity for the Company to earn additional administrative fee revenue if certain administrative and quality metrics are achieved. The Company achieved the required administrative and quality metrics needed for the gain share agreement for the year ended December 31, 2012 and recorded \$122,431 and \$1,480,017 in administrative fee revenue in 2014 and 2013, respectively. The Company also achieved the required administrative and quality metrics needed for the gain share agreement for the year ended December 31, 2013 and recorded \$11,934,498 in administrative fee revenue in 2014.

This ASO contract also includes provisions where the Company is required to reimburse the ASO customers for a portion of the gain share revenues earned to which the Company recorded a payable of \$2,076,603 in 2014 for the 2013 gain share metrics achieved.

The net gain from operations of the uninsured portion of ASO uninsured plans and the uninsured portion of partially insured plans were as follows:

	<b>2014</b>		
	<b>ASO Uninsured Plans</b>	<b>Uninsured Portion of Partially Insured Plans</b>	<b>Total ASO</b>
a. Net reimbursement for administrative expenses (including administrative fees) in excess of actual expenses	\$ 11,523,457	\$ -	\$ 11,523,457
b. Total net other income or expenses (including interest paid to or received from plans)	-	-	-
c. Net gain (loss) from operations	11,523,457	-	11,523,457
d. Total claim payment volume	-	-	-
	<b>2013</b>		
	<b>ASO Uninsured Plans</b>	<b>Uninsured Portion of Partially Insured Plans</b>	<b>Total ASO</b>
a. Net reimbursement for administrative expenses (including administrative fees) in excess of actual expenses	\$ 3,137,673	\$ -	\$ 3,137,673
b. Total net other income or expenses (including interest paid to or received from plans)	-	-	-
c. Net gain (loss) from operations	3,137,673	-	3,137,673
d. Total claim payment volume	-	-	-

The medical claims related to the ASO contract are adjudicated and paid through a third party contracted by the State of Louisiana. The Company pre-processes the medical claims for the ASO contract. The 2014 and 2013 expenses related to pre-processing the medical claims are not allocated to claims adjustment expenses on the statutory basis statements of operations given such expenses are immaterial and have no impact to the Company's net income or capital and surplus at December 31, 2014 and 2013.

**B.** The Company has no operations from Administrative Services Contracts.

### **C. Medicare or Other Similarly Structured Cost Based Reimbursement Contract**

The Company does not have any Medicare or other similarly structured cost reimbursement contracts in 2014 and 2013.

### **19. DIRECT PREMIUM WRITTEN/PRODUCED BY MANAGING GENERAL AGENTS/THIRD-PARTY ADMINISTRATORS**

The Company did not have any direct premiums written or produced by managing general agents or third-party administrators in 2014 and 2013.

### **20. FAIR VALUE MEASUREMENT**

The NAIC SAP defines fair value, establishes a framework for measuring fair value, and outlines the disclosure requirements related to fair value measurements. The fair value hierarchy is as follows:

*Level 1*—Quoted (unadjusted) prices for identical assets in active markets.

*Level 2*—Other observable inputs, either directly or indirectly, including:

- Quoted prices for similar assets in active markets;
- Quoted prices for identical or similar assets in nonactive markets (few transactions, limited information, noncurrent prices, high variability over time, etc.);
- Inputs other than quoted prices that are observable for the asset (interest rates, yield curves, volatilities, default rates, etc.);
- Inputs that are derived principally from or corroborated by other observable market data.

*Level 3*—Unobservable inputs that cannot be corroborated by observable market data.

The estimated fair values of bonds and short-term investments are based on quoted market prices, where available. The Company obtains one price for each security, primarily from a third-party pricing service (“pricing service”), which generally uses quoted prices or other observable inputs for the determination of fair value. The pricing service normally derives the security prices through recently reported trades for identical or similar securities, making adjustments through the reporting date based upon available observable market information. For securities not actively traded, the pricing service may use quoted market prices of comparable instruments or discounted cash flow analyses, incorporating inputs that are currently observable in the markets for similar securities. Inputs that are often used in the valuation methodologies include, but are not limited to, non-binding broker quotes, benchmark yields, credit spreads, default rates, and prepayment speeds. As the Company is responsible for the determination of fair value, it performs quarterly analyses on the prices received from the pricing service to determine whether the prices are reasonable estimates of fair value. Specifically, the Company compares the prices received from the pricing service to a secondary pricing source, prices reported by its custodian, its investment consultant, and third-party investment advisors. Additionally, the Company compares changes in the reported market values and returns to relevant market indices to test the reasonableness of the reported prices. The Company’s internal price verification procedures and review of fair value methodology documentation provided by independent pricing services have not historically resulted in an adjustment in the prices obtained from the pricing service.

In instances in which the inputs used to measure fair value fall into different levels of the fair value hierarchy, the fair value measurement has been determined based on the lowest-level input that is significant to the fair value measurement in its entirety. The Company's assessment of the significance of a particular item to the fair value measurement in its entirety requires judgment, including the consideration of inputs specific to the asset or liability.

**A. Fair Value**

(1–5) The Company does not have any financial assets that are measured and reported at fair value on the statutory basis statements of admitted assets, liabilities, and capital and surplus at December 31, 2014 and 2013.

**B. Fair Value Combination—Not applicable.**

**C. Aggregate Fair Value Hierarchy**

The aggregate fair value by hierarchy of all financial instruments as of December 31, 2014 and 2013 is presented in the table below:

Types of Financial Investment	2014					Not Practical Carrying Value
	Aggregate Fair Value	Admitted Assets	(Level 1)	(Level 2)	(Level 3)	
Corporate debt securities (includes commercial paper)	\$ 900,000	\$ 900,000	\$ -	\$ 900,000	\$ -	\$ -
Money-market funds	<u>8,858,327</u>	<u>8,858,327</u>	<u>8,858,327</u>	<u>-</u>	<u>-</u>	<u>-</u>
Total bonds and short-term investments	<u>\$ 9,758,327</u>	<u>\$ 9,758,327</u>	<u>\$ 8,858,327</u>	<u>\$ 900,000</u>	<u>\$ -</u>	<u>\$ -</u>
Types of Financial Investment	2013					Not Practical Carrying Value
	Aggregate Fair Value	Admitted Assets	(Level 1)	(Level 2)	(Level 3)	
Corporate debt securities (includes commercial paper)	\$ 900,000	\$ 900,000	\$ -	\$ 900,000	\$ -	\$ -
Money-market funds	<u>7,515,834</u>	<u>7,515,834</u>	<u>7,515,834</u>	<u>-</u>	<u>-</u>	<u>-</u>
Total bonds and short-term investments	<u>\$ 8,415,834</u>	<u>\$ 8,415,834</u>	<u>\$ 7,515,834</u>	<u>\$ 900,000</u>	<u>\$ -</u>	<u>\$ -</u>

There are no U.S. Treasury securities included in U.S. government and agency securities in the fair value hierarchy table as of December 31, 2014 and 2013.

Included as Level 2 in corporate debt securities in the fair value hierarchy table above are commercial paper investments of \$900,000 and \$900,000 as of December 31, 2014 and December 31, 2013, respectively. The commercial paper investments reflected in the table above are included in bonds in the statutory basis statements of admitted assets, liabilities, and capital and surplus.

**D. Not Practicable to Estimate Fair Value—Not applicable.**

## 21. OTHER ITEMS

- A. The Company did not encounter any extraordinary items for the years ended December 31, 2014 or 2013.
- B. The Company has no troubled debt restructurings as of December 31, 2014 or 2013.
- C. The Company does not have any amounts not recorded in the statutory basis financial statements that represent segregated funds held for others. The Company also does not have any exposures related to forward commitments.
- D. The Company has not received any business interruption insurance recoveries during 2014 and 2013.
- E. The Company has no transferrable or non-transferable state tax credits.
- F. **Sub-Prime Mortgage-Related Risk Exposure**
  - (1) The investment policy for the Company limits investments in asset-backed securities, which includes sub-prime issuers. Further, the policy limits investments in private-issuer mortgage securities to 10% of the portfolio, which also includes sub-prime issuers. The exposure to unrealized losses on sub-prime issuers is due to changes in market prices. There are no realized losses due to not receiving anticipated cash flows. The investments covered are rated NAIC rating of 1 or 2.
  - (2) The Company has no direct exposure through investments in subprime mortgage loans.
  - (3) The Company has no direct exposure through other investments.
  - (4) The Company has no underwriting exposure to sub-prime mortgage risk through mortgage guaranty or financial guaranty insurance coverage.
- G. The Company does not have any retained asset accounts for beneficiaries.

## 22. SUBSEQUENT EVENTS

### **TYPE I—Recognized Subsequent Events:**

Subsequent events have been evaluated through April 15, 2015, which is the date these statutory basis financial statements were available for issuance.

There are no events subsequent to December 31, 2014, that require disclosure.

### **TYPE II—Nonrecognized Subsequent Events:**

Subsequent events have been evaluated through April 15, 2015, which is the date these statutory basis financial statements were available for issuance.

The Company is subject to the annual fee under section 9010 of the ACA. This annual fee is allocated to individual health insurers based on the ratio of the amount of the entity's net premiums written during the preceding calendar year to the amount of the health insurance for any U.S. health risk that is written during the preceding calendar year. A health insurance entity's portion of the annual fee becomes

payable once the entity provides health insurance for any U.S. health risk for each calendar year beginning on or after January 1, of the year the fee is due. As of December 31, 2014, the Company has written health insurance subject to the ACA assessment, expects to conduct health insurance business in 2015, and estimates its portion of the annual health insurance industry fee payable on September 30, 2015 to be \$151,377. This amount is reflected in Section 9010 ACA subsequent fee year assessment. The Company's Authorized Control Level RBC ("ACL RBC") ratio was 2,976% as of December 31, 2014. Reporting the ACA assessment as of December 31, 2014 would not have triggered an RBC action level.

	<b>Current Year</b>	<b>Prior Year</b>
A. ACA fee assessment payable for the upcoming year	\$ 151,377	\$ 75,897
B. ACA fee assessment paid	76,696	-
C. Premium written subject to ACA 9010 assessment	7,902,897	5,213,171
D. Total adjusted capital before surplus adjustment	18,857,367	-
E. Authorized control level before surplus adjustment	633,651	-
F. Total adjusted capital after surplus adjustment	18,705,990	-
G. Authorized control level after surplus adjustment	633,651	-
H. Would reporting the ACA assessment as of December 31, 2014, have triggered an RBC action level (YES/NO/Not Applicable)?	NO	

Effective February 1, 2015, the Company is rolling its ASO agreement (see Note 18) for statewide Medicaid enrollees into a broader risk share program.

There are no other events subsequent to December 31, 2014 that require disclosure.

## 23. REINSURANCE

**Reinsurance Agreements**—In the normal course of business, the Company seeks to reduce potential losses that may arise from catastrophic events that cause unfavorable underwriting results by reinsuring certain levels of such risk with affiliated (see Note 10) reinsurers. The Company remains primarily liable as the direct insurer on all risks reinsured.

### A. Ceded Reinsurance Report

#### *Section 1*—General Interrogatories

- (1) Are any of the reinsurers, listed in Schedule S as non-affiliated, owned in excess of 10% or controlled, either directly or indirectly, by the Company or by any representative, officer, trustee, or director of the Company?

Yes ( )                      No (X)

- (2) Have any policies issued by the Company been reinsured with a company chartered in a country other than the United States (excluding U.S. branches of such companies) that is owned in excess of 10% or controlled directly or indirectly by an insured, a beneficiary, a creditor, or any other person not primarily engaged in the insurance business?

Yes ( )                      No (X)

*Section 2—Ceded Reinsurance Report—Part A*

- (1) Does the Company have any reinsurance agreements in effect under which the reinsurer may unilaterally cancel any reinsurance for reasons other than for nonpayment of premium or other similar credit?

Yes ( )                      No (X)

- (2) Does the reporting entity have any reinsurance agreements in effect that the amount of losses paid or accrued through the statement date may result in a payment to the reinsurer of amounts that, in aggregate and allowing for offset of mutual credits from other reinsurance agreements with the same reinsurer, exceed the total direct premium collected under the reinsured policies?

Yes ( )                      No (X)

*Section 3—Ceded Reinsurance Report—Part B*

- (1) What is the estimated amount of the aggregate reduction in surplus (for agreements other than those under which the reinsurer may unilaterally cancel for reasons other than for nonpayment of premium or other similar credits that are reflected in Section 2 above) of termination of all reinsurance agreements, by either party, as of the date of this statement? Where necessary, the Company may consider the current or anticipated experience of the business reinsured in making this estimate.

The Company estimates there should be no aggregate reduction in surplus for termination of all reinsurance agreements as of December 31, 2014.

- (2) Have any new agreements been executed or existing agreements amended, since January 1 of the year of this statement, to include policies or contracts that were in force or which had existing reserves established by the Company as of the effective date of the agreement?

Yes ( )                      No (X)

**B. Uncollectible Reinsurance**—During 2014 and 2013, there were no uncollectible reinsurance recoverables.

**C. Commutation of Ceded Reinsurance**—There was no commutation of reinsurance in 2014 or 2013.

**D. Certified Reinsurer Rating Downgraded or Status Subject to Revocation**—Not applicable.

**24. RETROSPECTIVELY RATED CONTRACTS AND CONTRACTS SUBJECT TO REDETERMINATION**

**A–C.** The Company does not have any retrospectively rated contracts or contracts subject to redetermination as of December 31, 2014 or 2013.

- D. The Company is required to maintain specific minimum loss ratios. These minimum loss ratios apply to comprehensive major medical coverage and vary depending on group size. The following table discloses the minimum medical loss ratio rebates required pursuant to the Health Reform Legislation for the years ended December 31, 2014 and 2013:

	1	2	3	4	5
	Individual	Small Group Employer	Large Group Employer	Other Categories with Rebates	Total
Prior reporting year:					
(1) Medical loss ratio rebates incurred	\$ -	\$ 211,943	\$ -	\$ -	\$ 211,943
(2) Medical loss ratio rebates paid	-	262,261	-	-	262,261
(3) Medical loss rebates unpaid	-	210,211	-	-	210,211
(4) Plus reinsurance assumed amounts	XXX	XXX	XXX	XXX	-
(5) Less reinsurance ceded amounts	XXX	XXX	XXX	XXX	-
(6) Rebates unpaid net of reinsurance	XXX	XXX	XXX	XXX	210,211
Current reporting year-to-date:					
(7) Medical loss ratio rebates incurred	\$ -	\$ 585,125	\$ -	\$ -	\$ 585,125
(8) Medical loss ratio rebates paid	-	225,482	-	-	225,482
(9) Medical loss rebates unpaid	-	569,854	-	-	569,854
(10) Plus reinsurance assumed amounts	XXX	XXX	XXX	XXX	-
(11) Less reinsurance ceded amounts	XXX	XXX	XXX	XXX	-
(12) Rebates unpaid net of reinsurance	XXX	XXX	XXX	XXX	569,854

The Company recorded \$569,854 and \$210,211 of estimated rebates as of December 31, 2014 and 2013 which are included in aggregate health policy reserves in the statutory basis statements of admitted assets, liabilities, and capital and surplus.

#### E. Risk-Sharing Provisions of the Affordable Care Act

- (1) Effective January 1, 2014, the ACA imposed fees and premium stabilization provisions on health insurance issuers offering commercial health insurance. The three premium stabilization programs are commonly referred to as the 3Rs—risk adjustment, risk corridors, and reinsurance.

**Risk Adjustment**—The permanent risk adjustment program, designed to mitigate the potential impact of adverse selection and provide stability for health insurance issuers, applies to all non-grandfathered plans not subject to transitional relief in the individual and small group markets both inside and outside of the insurance exchanges. Premium adjustments pursuant to the risk adjustment program are accounted for as premium subject to redetermination and user fees are accounted for as assessments.

**Risk Corridors**—The temporary risk corridors program, designed to provide some aggregate protection against variability for issuers in the individual and small group markets during the period 2014 through 2016, applies to Qualified Health Plans (“QHPs”) in the individual and small group markets both inside and outside of the insurance exchanges. Premium adjustments pursuant to the risk corridors program are accounted for as premium adjustments for retrospectively rated contracts.

**Reinsurance**—The transitional reinsurance program was designed to protect issuers in the individual market from an expected increase in large claims due to the elimination of preexisting condition limitations. The transitional reinsurance program is effective from 2014 through 2016 and applies to all issuers of major medical commercial products and

third party administrators. Contributions attributable to enrollees in ACA compliant individual plans, including program administrative costs are accounted for as ceded premium and payments received are accounted for as ceded benefit recoveries. The portion of the individual contributions earmarked for the U.S. Treasury is accounted for as an assessment. Contributions made for enrollees in fully insured plans other than ACA compliant individual plans, including program administrative costs and payments to the U.S. Treasury, are treated as assessments.

- (2) The following table presents the current year impact of risk-sharing provisions of the ACA on assets, liabilities, and revenue:

	December 31, 2014
<b>a. Permanent ACA Risk Adjustment Program</b>	
Assets	
1. Premium adjustments receivable due to ACA Risk Adjustment	\$ -
Liabilities	
2. Risk adjustment user fees payable for ACA Risk Adjustment	162
3. Premium adjustments payable due to ACA Risk Adjustment	155,266
Operations (Revenue & Expense)	
4. Reported as revenue in premium for accident and health contracts (written/collected) due to ACA Risk Adjustment	(155,266)
5. Reported in expenses as ACA risk adjustment user fees (incurred/paid)	162
<b>b. Transitional ACA Reinsurance Program</b>	
Assets	
1. Amounts recoverable for claims paid due to ACA Reinsurance	\$ -
2. Amounts recoverable for claims unpaid due to ACA Reinsurance (Contra Liability)	-
3. Amounts receivable relating to uninsured plans for contributions for ACA Reinsurance	-
Liabilities	
4. Liabilities for contributions payable due to ACA Reinsurance—not reported as ceded premium	86,541
5. Ceded reinsurance premiums payable due to ACA Reinsurance	-
6. Liability for amounts held under uninsured plans contributions for ACA Reinsurance	-
Operations (Revenue & Expense)	
7. Ceded reinsurance premiums due to ACA Reinsurance	-
8. Reinsurance recoveries (income statement) due to ACA Reinsurance payments or expected payments	-
9. ACA Reinsurance contributions—not reported as ceded premium	86,541
<b>c. Temporary ACA Risk Corridors Program</b>	
Assets	
1. Accrued retrospective premium due to ACA Risk Corridors	\$ -
Liabilities	
2. Reserve for rate credits or policy experience rating refunds due to ACA Risk Corridors	-
Operations (Revenue & Expense)	
3. Effect of ACA Risk Corridors on net premium income (paid/received)	-
4. Effect of ACA Risk Corridors on change in reserves for rate credits	-

- (3) The ACA risk-sharing programs became effective January 1, 2014. As a result, the rollforward of the prior year end balances related to the ACA risk-sharing provisions for asset and liability balances is not applicable in 2014 and has been excluded.

## 25. CHANGE IN INCURRED CLAIMS AND CLAIMS ADJUSTMENT EXPENSES

Changes in estimates related to the prior year incurred claims are included in total hospital and medical expenses in the current year in the statutory basis statements of operations. The following tables disclose paid claims, incurred claims, and the balance in the claims unpaid, accrued medical incentive pool and bonus amounts, aggregate health claim reserves, health care receivable and reinsurance recoverables for 2014 and 2013:

	<b>2014</b>		
	<b>Current Year Incurred Claims</b>	<b>Prior Years Incurred Claims</b>	<b>Total</b>
Beginning of year claim reserve	\$ -	\$ (303,635)	\$ (303,635)
Paid claims, net of health care receivable and reinsurance recoveries collected	4,751,922	91,746	4,843,668
End of year claim reserve	<u>636,801</u>	<u>6,984</u>	<u>643,785</u>
Incurred claims excluding the change in health care receivable and reinsurance recoverables as presented below	5,388,723	(204,905)	5,183,818
Beginning of year health care receivable and reinsurance recoverables	-	50,840	50,840
End of year health care receivable and reinsurance recoverables	<u>(141,649)</u>	<u>(866)</u>	<u>(142,515)</u>
Total incurred claims	<u>\$ 5,247,074</u>	<u>\$ (154,931)</u>	<u>\$ 5,092,143</u>
	<b>2013</b>		
	<b>Current Year Incurred Claims</b>	<b>Prior Years Incurred Claims</b>	<b>Total</b>
Beginning of year claim reserve	\$ -	\$ (329,330)	\$ (329,330)
Paid claims—net of health care receivable	2,737,537	282,583	3,020,120
End of year claim reserve	<u>297,566</u>	<u>6,069</u>	<u>303,635</u>
Incurred claims excluding the change in health care receivable	3,035,103	(40,678)	2,994,425
Beginning of year health care receivable	-	11,539	11,539
End of year health care receivable	<u>(50,840)</u>	<u>-</u>	<u>(50,840)</u>
Total incurred claims	<u>\$ 2,984,263</u>	<u>\$ (29,139)</u>	<u>\$ 2,955,124</u>

The liability for claims unpaid, accrued medical incentive pool and bonus amounts, aggregate health claim reserves, health care receivable and reinsurance recoverables as of December 31, 2013 were \$252,795. As of December 31, 2014, \$91,746 has been paid for incurred claims attributable to insured events of prior years. Reserves remaining for prior years, net of health care receivable and reinsurance recoverables are \$6,118, as a result of re-estimation of unpaid claims. Therefore, there has been \$154,931 favorable prior year development since December 31, 2013 to December 31, 2014. The

primary drivers consist of favorable development as a result of a change in the provision for adverse deviations in experience of \$63,969 and favorable development of \$91,058 in retroactivity for inpatient, outpatient, physician, and pharmacy claims. At December 31, 2013, the Company recorded \$29,139 of favorable development related to insured events of prior years driven by the favorable development as a result of a change in provision for adverse deviations in experience of \$57,586, offset by an unfavorable development of \$4,883 in provider settlements, unfavorable development of \$9,885 in RX rebates and unfavorable development of \$12,607 in retroactivity for inpatient, outpatient, and physician and pharmacy claims. Original estimates are increased or decreased, as additional information becomes known regarding individual claims, including the medical loss ratio rebate accrual. Included in this favorable development is the impact related to retrospectively rated policies, which also has a corresponding impact on medical loss ratio rebates. As a result of the prior year effects, on a regular basis, the Company adjusts revenue and the corresponding liability and/or receivable related to retrospectively rated policies and the impact of the change is included as a component of change in unearned premium reserves and reserve for rate credits in the statutory basis statements of operations.

The Company incurred claims adjustment expenses of \$234,973 and \$121,356 in 2014 and 2013, respectively. These costs are included in the management service fees paid by the Company to UHS as a part of its management agreement (see Note 10). The following tables disclose paid CAE, incurred CAE, and the balance in the unpaid claim adjustment expenses reserve for 2014 and 2013:

	<b>2014</b>	<b>2013</b>
Total claims adjustment expenses	\$ 234,973	\$ 121,356
Less current year unpaid claims adjustment expenses	(5,225)	(2,502)
Add prior year unpaid claims adjustment expenses	<u>2,502</u>	<u>3,926</u>
Total claims adjustment expenses paid	<u>\$ 232,250</u>	<u>\$ 122,780</u>

## **26. INTERCOMPANY POOLING ARRANGEMENTS**

**A–G.** The Company did not have any intercompany pooling arrangements in 2014 or 2013.

## **27. STRUCTURED SETTLEMENTS**

**A–B.** The Company did not have structured settlements in 2014 or 2013.

## **28. HEALTH CARE AND OTHER AMOUNTS RECEIVABLE**

**A.** Pharmacy rebates receivable are recorded when reasonably estimated or billed by the affiliated pharmacy benefit manager in accordance with pharmacy rebate contract provisions. Information used to support rebates billed to the manufacturer is based on utilization information gathered by the pharmacy benefit manager and adjusted for significant changes in pharmacy contract provisions.

The Company evaluates admissibility of all pharmacy rebates receivable based on the administration of each underlying pharmaceutical benefit management agreement. The Company has nonadmitted all pharmacy rebates receivable that do not meet the admissibility criteria from the statutory basis statements of admitted assets, liabilities, and capital and surplus.

For each pharmacy management agreement for which a portion of the total pharmacy rebates receivable can be admitted based on the admissibility criteria, the transaction history is summarized as follows:

<b>Quarter</b>	<b>Estimated Pharmacy Rebates as Reported on Financial Statements</b>	<b>Pharmacy Rebates as Billed or Otherwise Confirmed</b>	<b>Actual Rebates Received within 90 Days of Billing</b>	<b>Actual Rebates Received within 91 to 180 Days of Billing</b>	<b>Actual Rebates Received More than 180 Days After Billing</b>
12/31/2014	\$ 82,181	\$ -	\$ -	\$ -	\$ -
09/30/2014	74,692	63,696	38,514	-	-
06/30/2014	57,605	63,996	27,413	24,491	-
03/31/2014	53,207	51,696	16,161	20,806	9,540
12/31/2013	27,860	29,839	10,423	7,611	10,854
09/30/2013	8,928	12,262	2,750	6,148	3,101
06/30/2013	3,243	4,992	1,242	862	2,835
03/31/2013	6,332	3,940	32	1,212	2,662
12/31/2012	4,393	-	-	-	-
09/30/2012	2,925	4,901	-	-	4,287
06/30/2012	2,417	3,809	-	3,809	-
03/31/2012	1,627	3,386	-	3,386	-

Of the amount reported as health care receivables, \$106,547 and \$33,218 relates to pharmacy rebates receivable as of December 31, 2014 and 2013, respectively. This increase is primarily due to increased membership along with the change in generic/name brand mix.

**B.** The Company does not have any risk-sharing receivables.

**29. PARTICIPATING POLICIES**

The Company did not have any participating contracts in 2014 or 2013.

**30. PREMIUM DEFICIENCY RESERVES**

The following table summarizes the Company’s premium deficiency reserves as of December 31, 2014 and 2013:

	<b>2014</b>
1. Liability carried for premium deficiency reserves	<u>\$10,439,000</u>
2. Date of the most recent evaluation of this liability	12/31/2014
3. Was anticipated investment income utilized in this calculation?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>
	<b>2013</b>
1. Liability carried for premium deficiency reserves	<u>\$ -</u>
2. Date of the most recent evaluation of this liability	12/31/2013
3. Was anticipated investment income utilized in this calculation?	Yes <input checked="" type="checkbox"/> No <input type="checkbox"/>

Premium deficiency reserves are included in aggregate health policy reserves (see Note 1—Basis of Presentation) in the statutory basis statements of admitted assets, liabilities, and capital and surplus.

**31. ANTICIPATED SALVAGE AND SUBROGATION**

Due to the type of business being written, the Company has no salvage. As of December 31, 2014 and 2013, the Company had no specific accruals established for outstanding subrogation, as it is considered a component of the actuarial calculations used to develop the estimates of claims unpaid and aggregate health claim reserves.

\* \* \* \* \*

**SUPPLEMENTAL SCHEDULES**

**EXHIBIT I:  
SUPPLEMENTAL INVESTMENT  
RISKS INTERROGATORIES**



# SUPPLEMENTAL INVESTMENT RISKS INTERROGATORIES

For The Year Ended December 31, 2014  
(To Be Filed by April 1)

Of The UnitedHealthcare of Louisiana, Inc. ....  
ADDRESS (City, State and Zip Code) Minnetonka , MN 55343 .....  
NAIC Group Code 0707 ..... NAIC Company Code 95833 ..... Federal Employer's Identification Number (FEIN) 72-1074008 .....

The Investment Risks Interrogatories are to be filed by April 1. They are also to be included with the Audited Statutory Financial Statements.

Answer the following interrogatories by reporting the applicable U.S. dollar amounts and percentages of the reporting entity's total admitted assets held in that category of investments.

1. Reporting entity's total admitted assets as reported on Page 2 of this annual statement. .... \$ .....37,148,186

2. Ten largest exposures to a single issuer/borrower/investment.

	1 Issuer	2 Description of Exposure	3 Amount	4 Percentage of Total Admitted Assets
2.01	Morgan Stanley Institutional - MPFXX	Bonds	\$ 500,402	1.3 %
2.02	Dreyfus - DADXX	Bonds	\$ 481,595	1.3 %
2.03	Dreyfus - DPPXX	Bonds	\$ 480,512	1.3 %
2.04	DWS - ICAXX	Bonds	\$ 480,440	1.3 %
2.05	Bank of America - NMCXX	Bonds	\$ 407,525	1.1 %
2.06	UBS Global Asset Mgmt - SPPXX	Bonds	\$ 192,112	0.5 %
2.07	1st Natl Bnk USA (Fmr Chs Par)	Bonds	\$ 100,000	0.3 %
2.08	Bancorp South	Bonds	\$ 100,000	0.3 %
2.09	Crescent Bank & Trust	Bonds	\$ 100,000	0.3 %
2.10	Farmers Merchant Bank & Trust	Bonds	\$ 100,000	0.3 %

3. Amounts and percentages of the reporting entity's total admitted assets held in bonds and preferred stocks by NAIC designation.

	Bonds		Preferred Stocks	
	1	2	3	4
3.01 NAIC-1	\$ 9,758,326	26.3 %	3.07 P/RP-1	\$ 0
3.02 NAIC-2	\$ 0	0.0 %	3.08 P/RP-2	\$ 0
3.03 NAIC-3	\$ 0	0.0 %	3.09 P/RP-3	\$ 0
3.04 NAIC-4	\$ 0	0.0 %	3.10 P/RP-4	\$ 0
3.05 NAIC-5	\$ 0	0.0 %	3.11 P/RP-5	\$ 0
3.06 NAIC-6	\$ 0	0.0 %	3.12 P/RP-6	\$ 0

4. Assets held in foreign investments:

- 4.01 Are assets held in foreign investments less than 2.5% of the reporting entity's total admitted assets? ..... Yes [ X ] No [ ]  
If response to 4.01 above is yes, responses are not required for interrogatories 5 - 10.
- 4.02 Total admitted assets held in foreign investments..... \$ .....0 .....0.0 %
- 4.03 Foreign-currency-denominated investments ..... \$ .....0 .....0.0 %
- 4.04 Insurance liabilities denominated in that same foreign currency ..... \$ .....0 .....0.0 %

SUPPLEMENT FOR THE YEAR 2014 OF THE UnitedHealthcare of Louisiana, Inc.

5. Aggregate foreign investment exposure categorized by NAIC sovereign designation:

	1	2
5.01 Countries designated NAIC-1 .....	\$ .....0	.....0.0 %
5.02 Countries designated NAIC-2 .....	\$ .....0	.....0.0 %
5.03 Countries designated NAIC-3 or below .....	\$ .....0	.....0.0 %

6. Largest foreign investment exposures by country, categorized by the country's NAIC sovereign designation:

	1	2
Countries designated NAIC - 1:		
6.01 Country 1: .....	\$ .....0	.....0.0 %
6.02 Country 2: .....	\$ .....0	.....0.0 %
Countries designated NAIC - 2:		
6.03 Country 1: .....	\$ .....0	.....0.0 %
6.04 Country 2: .....	\$ .....0	.....0.0 %
Countries designated NAIC - 3 or below:		
6.05 Country 1: .....	\$ .....0	.....0.0 %
6.06 Country 2: .....	\$ .....0	.....0.0 %

	1	2
7. Aggregate unhedged foreign currency exposure .....	\$ .....0	.....0.0 %

8. Aggregate unhedged foreign currency exposure categorized by NAIC sovereign designation:

	1	2
8.01 Countries designated NAIC-1 .....	\$ .....0	.....0.0 %
8.02 Countries designated NAIC-2 .....	\$ .....0	.....0.0 %
8.03 Countries designated NAIC-3 or below .....	\$ .....0	.....0.0 %

9. Largest unhedged foreign currency exposures by country, categorized by the country's NAIC sovereign designation:

	1	2
Countries designated NAIC - 1:		
9.01 Country 1: .....	\$ .....0	.....0.0 %
9.02 Country 2: .....	\$ .....0	.....0.0 %
Countries designated NAIC - 2:		
9.03 Country 1: .....	\$ .....0	.....0.0 %
9.04 Country 2: .....	\$ .....0	.....0.0 %
Countries designated NAIC - 3 or below:		
9.05 Country 1: .....	\$ .....0	.....0.0 %
9.06 Country 2: .....	\$ .....0	.....0.0 %

10. Ten largest non-sovereign (i.e. non-governmental) foreign issues:

	1 Issuer	2 NAIC Designation	3	4
10.01 .....			\$ .....0	.....0.0 %
10.02 .....			\$ .....0	.....0.0 %
10.03 .....			\$ .....0	.....0.0 %
10.04 .....			\$ .....0	.....0.0 %
10.05 .....			\$ .....0	.....0.0 %
10.06 .....			\$ .....0	.....0.0 %
10.07 .....			\$ .....0	.....0.0 %
10.08 .....			\$ .....0	.....0.0 %
10.09 .....			\$ .....0	.....0.0 %
10.10 .....			\$ .....0	.....0.0 %

SUPPLEMENT FOR THE YEAR 2014 OF THE UnitedHealthcare of Louisiana, Inc.

11. Amounts and percentages of the reporting entity's total admitted assets held in Canadian investments and unhedged Canadian currency exposure:

11.01 Are assets held in Canadian investments less than 2.5% of the reporting entity's total admitted assets? ..... Yes [ X ] No [ ]

If response to 11.01 is yes, detail is not required for the remainder of interrogatory 11.

	1	2
11.02 Total admitted assets held in Canadian investments .....	\$ .....0	.....0.0 %
11.03 Canadian-currency-denominated investments .....	\$ .....0	.....0.0 %
11.04 Canadian-denominated insurance liabilities .....	\$ .....0	.....0.0 %
11.05 Unhedged Canadian currency exposure .....	\$ .....0	.....0.0 %

12. Report aggregate amounts and percentages of the reporting entity's total admitted assets held in investments with contractual sales restrictions:

12.01 Are assets held in investments with contractual sales restrictions less than 2.5% of the reporting entity's total admitted assets? ..... Yes [ X ] No [ ]

If response to 12.01 is yes, responses are not required for the remainder of Interrogatory 12.

	2	3
12.02 Aggregate statement value of investments with contractual sales restrictions .....	\$ .....0	.....0.0 %
Largest three investments with contractual sales restrictions:		
12.03 .....	\$ .....0	.....0.0 %
12.04 .....	\$ .....0	.....0.0 %
12.05 .....	\$ .....0	.....0.0 %

13. Amounts and percentages of admitted assets held in the ten largest equity interests:

13.01 Are assets held in equity interests less than 2.5% of the reporting entity's total admitted assets? ..... Yes [ X ] No [ ]

If response to 13.01 above is yes, responses are not required for the remainder of Interrogatory 13.

	2	3
1 Issuer		
13.02 .....	\$ .....0	.....0.0 %
13.03 .....	\$ .....0	.....0.0 %
13.04 .....	\$ .....0	.....0.0 %
13.05 .....	\$ .....0	.....0.0 %
13.06 .....	\$ .....0	.....0.0 %
13.07 .....	\$ .....0	.....0.0 %
13.08 .....	\$ .....0	.....0.0 %
13.09 .....	\$ .....0	.....0.0 %
13.10 .....	\$ .....0	.....0.0 %
13.11 .....	\$ .....0	.....0.0 %

**SUPPLEMENT FOR THE YEAR 2014 OF THE UnitedHealthcare of Louisiana, Inc.**

14. Amounts and percentages of the reporting entity's total admitted assets held in nonaffiliated, privately placed equities:

14.01 Are assets held in nonaffiliated, privately placed equities less than 2.5% of the reporting entity's total admitted assets? ..... Yes [ X ] No [ ]

If response to 14.01 above is yes, responses are not required for the remainder of Interrogatory 14.

	<u>1</u>	<u>2</u>	<u>3</u>
14.02 Aggregate statement value of investments held in nonaffiliated, privately placed equities .....	\$ .....	0	0.0 %
Largest three investments held in nonaffiliated, privately placed equities:			
14.03 .....	\$ .....	0	0.0 %
14.04 .....	\$ .....	0	0.0 %
14.05 .....	\$ .....	0	0.0 %

15. Amounts and percentages of the reporting entity's total admitted assets held in general partnership interests:

15.01 Are assets held in general partnership interests less than 2.5% of the reporting entity's total admitted assets? ..... Yes [ X ] No [ ]

If response to 15.01 above is yes, responses are not required for the remainder of Interrogatory 15.

	<u>1</u>	<u>2</u>	<u>3</u>
15.02 Aggregate statement value of investments held in general partnership interests .....	\$ .....	0	0.0 %
Largest three investments in general partnership interests:			
15.03 .....	\$ .....	0	0.0 %
15.04 .....	\$ .....	0	0.0 %
15.05 .....	\$ .....	0	0.0 %

16. Amounts and percentages of the reporting entity's total admitted assets held in mortgage loans:

16.01 Are mortgage loans reported in Schedule B less than 2.5% of the reporting entity's total admitted assets? ..... Yes [ X ] No [ ]

If response to 16.01 above is yes, responses are not required for the remainder of Interrogatory 16 and Interrogatory 17.

	<u>1</u>	<u>2</u>	<u>3</u>
16.02 .....	Type (Residential, Commercial, Agricultural)	\$ .....	0.0 %
16.03 .....		\$ .....	0.0 %
16.04 .....		\$ .....	0.0 %
16.05 .....		\$ .....	0.0 %
16.06 .....		\$ .....	0.0 %
16.07 .....		\$ .....	0.0 %
16.08 .....		\$ .....	0.0 %
16.09 .....		\$ .....	0.0 %
16.10 .....		\$ .....	0.0 %
16.11 .....		\$ .....	0.0 %

**SUPPLEMENT FOR THE YEAR 2014 OF THE UnitedHealthcare of Louisiana, Inc.**

Amount and percentage of the reporting entity's total admitted assets held in the following categories of mortgage loans:

		<u>Loans</u>	
16.12 Construction loans .....	\$ .....	0	0.0 %
16.13 Mortgage loans over 90 days past due .....	\$ .....	0	0.0 %
16.14 Mortgage loans in the process of foreclosure .....	\$ .....	0	0.0 %
16.15 Mortgage loans foreclosed .....	\$ .....	0	0.0 %
16.16 Restructured mortgage loans .....	\$ .....	0	0.0 %

17. Aggregate mortgage loans having the following loan-to-value ratios as determined from the most current appraisal as of the annual statement date:

Loan to Value	Residential		Commercial		Agricultural	
	1	2	3	4	5	6
17.01 above 95%.....	\$ .....	.....0.0 %	\$ .....	.....0.0 %	\$ .....	.....0.0 %
17.02 91 to 95%.....	\$ .....	.....0.0 %	\$ .....	.....0.0 %	\$ .....	.....0.0 %
17.03 81 to 90%.....	\$ .....	.....0.0 %	\$ .....	.....0.0 %	\$ .....	.....0.0 %
17.04 71 to 80%.....	\$ .....	.....0.0 %	\$ .....	.....0.0 %	\$ .....	.....0.0 %
17.05 below 70%.....	\$ .....	.....0.0 %	\$ .....	.....0.0 %	\$ .....	.....0.0 %

18. Amounts and percentages of the reporting entity's total admitted assets held in each of the five largest investments in real estate:

18.01 Are assets held in real estate reported less than 2.5% of the reporting entity's total admitted assets? ..... Yes [ X ] No [ ]

If response to 18.01 above is yes, responses are not required for the remainder of Interrogatory 18.

Largest five investments in any one parcel or group of contiguous parcels of real estate.

Description	1		2		3	
18.02 .....	\$ .....	.....0.0 %	\$ .....	.....0.0 %	\$ .....	.....0.0 %
18.03 .....	\$ .....	.....0.0 %	\$ .....	.....0.0 %	\$ .....	.....0.0 %
18.04 .....	\$ .....	.....0.0 %	\$ .....	.....0.0 %	\$ .....	.....0.0 %
18.05 .....	\$ .....	.....0.0 %	\$ .....	.....0.0 %	\$ .....	.....0.0 %
18.06 .....	\$ .....	.....0.0 %	\$ .....	.....0.0 %	\$ .....	.....0.0 %

19. Report aggregate amounts and percentages of the reporting entity's total admitted assets held in investments held in mezzanine real estate loans:

19.01 Are assets held in investments held in mezzanine real estate loans less than 2.5% of the reporting entity's total admitted assets? ..... Yes [ X ] No [ ]

If response to 19.01 is yes, responses are not required for the remainder of Interrogatory 19.

Description	1		2		3	
19.02 Aggregate statement value of investments held in mezzanine real estate loans: .....	\$ .....	.....0.0 %	\$ .....	.....0.0 %	\$ .....	.....0.0 %
Largest three investments held in mezzanine real estate loans:						
19.03 .....	\$ .....	.....0.0 %	\$ .....	.....0.0 %	\$ .....	.....0.0 %
19.04 .....	\$ .....	.....0.0 %	\$ .....	.....0.0 %	\$ .....	.....0.0 %
19.05 .....	\$ .....	.....0.0 %	\$ .....	.....0.0 %	\$ .....	.....0.0 %

SUPPLEMENT FOR THE YEAR 2014 OF THE UnitedHealthcare of Louisiana, Inc.

20. Amounts and percentages of the reporting entity's total admitted assets subject to the following types of agreements:

	At Year End		1st Quarter 3	At End of Each Quarter	
	1	2		2nd Quarter 4	3rd Quarter 5
20.01 Securities lending agreements (do not include assets held as collateral for such transactions)	\$ 0	0.0 %	\$ 0	\$ 0	\$ 0
20.02 Repurchase agreements	\$ 0	0.0 %	\$ 0	\$ 0	\$ 0
20.03 Reverse repurchase agreements	\$ 0	0.0 %	\$ 0	\$ 0	\$ 0
20.04 Dollar repurchase agreements	\$ 0	0.0 %	\$ 0	\$ 0	\$ 0
20.05 Dollar reverse repurchase agreements	\$ 0	0.0 %	\$ 0	\$ 0	\$ 0

21. Amounts and percentages of the reporting entity's total admitted assets for warrants not attached to other financial instruments, options, caps, and floors:

	Owned		3	Written	
	1	2		4	5
21.01 Hedging	\$ 0	0.0 %	\$ 0	0.0 %	
21.02 Income generation	\$ 0	0.0 %	\$ 0	0.0 %	
21.03 Other	\$ 0	0.0 %	\$ 0	0.0 %	

22. Amounts and percentages of the reporting entity's total admitted assets of potential exposure for collars, swaps, and forwards:

	At Year End		1st Quarter 3	At End of Each Quarter	
	1	2		2nd Quarter 4	3rd Quarter 5
22.01 Hedging	\$ 0	0.0 %	\$ 0	\$ 0	\$ 0
22.02 Income generation	\$ 0	0.0 %	\$ 0	\$ 0	\$ 0
22.03 Replications	\$ 0	0.0 %	\$ 0	\$ 0	\$ 0
22.04 Other	\$ 0	0.0 %	\$ 0	\$ 0	\$ 0

23. Amounts and percentages of the reporting entity's total admitted assets of potential exposure for futures contracts:

	At Year End		1st Quarter 3	At End of Each Quarter	
	1	2		2nd Quarter 4	3rd Quarter 5
23.01 Hedging	\$ 0	0.0 %	\$ 0	\$ 0	\$ 0
23.02 Income generation	\$ 0	0.0 %	\$ 0	\$ 0	\$ 0
23.03 Replications	\$ 0	0.0 %	\$ 0	\$ 0	\$ 0
23.04 Other	\$ 0	0.0 %	\$ 0	\$ 0	\$ 0

**EXHIBIT II:  
SUMMARY INVESTMENT SCHEDULE**

**SUMMARY INVESTMENT SCHEDULE**

Investment Categories	Gross Investment Holdings		Admitted Assets as Reported in the Annual Statement			
	1 Amount	2 Percentage	3 Amount	4 Securities Lending Reinvested Collateral Amount	5 Total (Col. 3 + 4) Amount	6 Percentage
1. Bonds:						
1.1 U.S. treasury securities .....	0	0.000	0	0	0	0.000
1.2 U.S. government agency obligations (excluding mortgage-backed securities):						
1.21 Issued by U.S. government agencies .....	0	0.000	0	0	0	0.000
1.22 Issued by U.S. government sponsored agencies .....	0	0.000	0	0	0	0.000
1.3 Non-U.S. government (including Canada, excluding mortgaged-backed securities) .....	0	0.000	0	0	0	0.000
1.4 Securities issued by states, territories, and possessions and political subdivisions in the U.S. :						
1.41 States, territories and possessions general obligations .....	0	0.000	0	0	0	0.000
1.42 Political subdivisions of states, territories and possessions and political subdivisions general obligations .....	0	0.000	0	0	0	0.000
1.43 Revenue and assessment obligations .....	0	0.000	0	0	0	0.000
1.44 Industrial development and similar obligations .....	0	0.000	0	0	0	0.000
1.5 Mortgage-backed securities (includes residential and commercial MBS):						
1.51 Pass-through securities:						
1.511 Issued or guaranteed by GNMA .....	0	0.000	0	0	0	0.000
1.512 Issued or guaranteed by FNMA and FHLMC .....	0	0.000	0	0	0	0.000
1.513 All other .....	0	0.000	0	0	0	0.000
1.52 CMOs and REMICs:						
1.521 Issued or guaranteed by GNMA, FNMA, FHLMC or VA .....	0	0.000	0	0	0	0.000
1.522 Issued by non-U.S. Government issuers and collateralized by mortgage-backed securities issued or guaranteed by agencies shown in Line 1.521 .....	0	0.000	0	0	0	0.000
1.523 All other .....	0	0.000	0	0	0	0.000
2. Other debt and other fixed income securities (excluding short-term):						
2.1 Unaffiliated domestic securities (includes credit tenant loans and hybrid securities) .....	900,000	4.371	900,000	0	900,000	4.371
2.2 Unaffiliated non-U.S. securities (including Canada) .....	0	0.000	0	0	0	0.000
2.3 Affiliated securities .....	0	0.000	0	0	0	0.000
3. Equity interests:						
3.1 Investments in mutual funds .....	0	0.000	0	0	0	0.000
3.2 Preferred stocks:						
3.21 Affiliated .....	0	0.000	0	0	0	0.000
3.22 Unaffiliated .....	0	0.000	0	0	0	0.000
3.3 Publicly traded equity securities (excluding preferred stocks):						
3.31 Affiliated .....	0	0.000	0	0	0	0.000
3.32 Unaffiliated .....	0	0.000	0	0	0	0.000
3.4 Other equity securities:						
3.41 Affiliated .....	0	0.000	0	0	0	0.000
3.42 Unaffiliated .....	0	0.000	0	0	0	0.000
3.5 Other equity interests including tangible personal property under lease:						
3.51 Affiliated .....	0	0.000	0	0	0	0.000
3.52 Unaffiliated .....	0	0.000	0	0	0	0.000
4. Mortgage loans:						
4.1 Construction and land development .....	0	0.000	0	0	0	0.000
4.2 Agricultural .....	0	0.000	0	0	0	0.000
4.3 Single family residential properties .....	0	0.000	0	0	0	0.000
4.4 Multifamily residential properties .....	0	0.000	0	0	0	0.000
4.5 Commercial loans .....	0	0.000	0	0	0	0.000
4.6 Mezzanine real estate loans .....	0	0.000	0	0	0	0.000
5. Real estate investments:						
5.1 Property occupied by company .....	0	0.000	0	0	0	0.000
5.2 Property held for production of income (including \$ .....0 of property acquired in satisfaction of debt) .....	0	0.000	0	0	0	0.000
5.3 Property held for sale (including \$ .....0 property acquired in satisfaction of debt) .....	0	0.000	0	0	0	0.000
6. Contract loans .....	0	0.000	0	0	0	0.000
7. Derivatives .....	0	0.000	0	0	0	0.000
8. Receivables for securities .....	0	0.000	0	0	0	0.000
9. Securities Lending (Line 10, Asset Page reinvested collateral).....	0	0.000	0	XXX	XXX	XXX
10. Cash, cash equivalents and short-term investments .....	19,688,470	95.629	19,688,470	0	19,688,470	95.629
11. Other invested assets .....	0	0.000	0	0	0	0.000
12. Total invested assets .....	20,588,470	100.000	20,588,470	0	20,588,470	100.000

**OTHER ATTACHMENTS**

To the Audit Committee of  
UnitedHealthcare of Louisiana, Inc.  
3838 North Causeway Boulevard, Suite 2100  
Metairie, LA 70002

The Management of  
UnitedHealthcare of Louisiana, Inc.  
3838 North Causeway Boulevard, Suite 2100  
Metairie, LA 70002

Dear Members of Audit Committee and Management:

We have audited, in accordance with auditing standards generally accepted in the United States of America, the statutory basis financial statements of UnitedHealthcare of Louisiana, Inc. (the “Company”) for the years ended December 31, 2014, and 2013, and have issued our report thereon dated April 15, 2015. In connection therewith, we advise you as follows:

- a. We are independent certified public accountants with respect to the Company and conform to the standards of the accounting profession as contained in the *Code of Professional Conduct* and pronouncements of the American Institute of Certified Public Accountants, the rules and regulations of the Louisiana Department of Insurance, and the *Rules of Professional Conduct* of the Texas State Board of Public Accountancy.
- b. The engagement partner and engagement manager, who are certified public accountants, have 30 years and 10 years, respectively, of experience in public accounting and are experienced in auditing insurance enterprises. Members of the engagement team, most of whom have had experience in auditing insurance enterprises and 55 percent of whom are certified public accountants, were assigned to perform tasks commensurate with their training and experience.
- c. We understand that the Company intends to file its audited statutory basis financial statements and our report thereon with the Louisiana Department of Insurance and other state insurance departments in states in which the Company is licensed and that the insurance commissioners of those states will be relying on that information in monitoring and regulating the statutory basis financial condition of the Company.

While we understand that an objective of issuing a report on the statutory basis financial statements is to satisfy regulatory requirements, our audit was not planned to satisfy all objectives or responsibilities of insurance regulators. In this context, the Company and insurance commissioners should understand that the objective of an audit of statutory basis financial statements in accordance with auditing standards generally accepted in the United States of America is to form an opinion and issue a report on whether the statutory basis financial statements present fairly, in all material respects, the admitted assets, liabilities, and capital and surplus, results of operations and cash flows in accordance with accounting practices prescribed or permitted by the Louisiana Department of Insurance. Consequently, under auditing standards generally accepted in the United States of America, we have the responsibility, within the inherent limitations of the auditing process, to plan

and perform our audit to obtain reasonable assurance regarding whether the statutory basis financial statements are free from material misstatement, whether due to error or fraud, and to exercise due professional care in the conduct of the audit. The Company is not required to have, nor were we engaged to perform, an audit of internal control over financial reporting. Our audit included consideration of internal control relevant to the entity's preparation and fair presentation of the statutory basis financial statements in order to design audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of internal control over financial reporting. The concept of selective testing of the data being audited, which involves judgment both as to the number of transactions to be audited and the areas to be tested, has been generally accepted as a valid and sufficient basis for an auditor to express an opinion on statutory basis financial statements. Audit procedures that are effective for detecting errors, if they exist, may be ineffective for detecting misstatements resulting from fraud. Because of the characteristics of fraud, particularly those involving concealment and falsified documentation (including forgery), a properly planned and performed audit may not detect a material misstatement resulting from fraud. In addition, an audit does not address the possibility that material misstatements may occur in the future. Also, our use of professional judgment and the assessment of materiality for the purpose of our audit mean that matters may exist that would have been assessed differently by insurance commissioners.

It is the responsibility of the management of the Company to adopt sound accounting policies, to maintain an adequate and effective system of accounts, and to establish and maintain internal control that will, among other things, provide reasonable, but not absolute, assurance that assets are safeguarded against loss from unauthorized use or disposition and that transactions are executed in accordance with management's authorization and are recorded properly to permit the preparation of statutory basis financial statements in conformity with accounting practices prescribed or permitted by the Louisiana Department of Insurance.

The Insurance Commissioner should exercise due diligence to obtain whatever other information that may be necessary for the purpose of monitoring and regulating the statutory basis financial position of insurers and should not rely solely on the independent auditors' report.

- d. We will retain the working papers prepared in the conduct of our audit until the Louisiana Department of Insurance has filed a Report of Examination covering 2014, but no longer than seven years. After notification to the Company, we will make the working papers available for review by the Louisiana Department of Insurance at the offices of the insurer, at our offices, at the Louisiana Department of Insurance, or at any other reasonable place designated by the Insurance Commissioner. Furthermore, in the conduct of the aforementioned periodic review by the Louisiana Department of Insurance, photocopies of pertinent audit working papers may be made (under the control of Deloitte & Touche LLP) and such copies may be retained by the Louisiana Department of Insurance.
- e. The engagement partner has served in this capacity with respect to the Company since 2012, is licensed by the Texas State Board of Public Accountancy, and is a member in good standing of the American Institute of Certified Public Accountants.
- f. To the best of our knowledge and belief, we are in compliance with the requirements of section 7 of the NAIC's Model Rule (Regulation) Requiring Annual Audited Financial Reports regarding qualifications of independent certified public accountants .

This letter is intended solely for the information and use of the Audit Committee and management of UnitedHealthcare of Louisiana, Inc. and for filing with the Louisiana Department of Insurance and other

state insurance departments to whose jurisdiction the Company is subject and is not intended to be and should not be used by anyone other than these specified parties.

*Deloitte & Touche LLP*

April 15, 2015

April 15, 2015

The Audit Committee of  
UnitedHealthcare of Louisiana, Inc.  
3838 North Causeway Boulevard, Suite 2100  
Metairie, LA 70002

The Management of  
UnitedHealthcare of Louisiana, Inc.  
3838 North Causeway Boulevard, Suite 2100  
Metairie, LA 70002

Dear Members of the Audit Committee and Management:

In planning and performing our audit of the statutory basis financial statements of UnitedHealthcare of Louisiana, Inc. (the "Company") as of and for the year ended December 31, 2014 (on which we have issued our report dated April 15, 2015), in accordance with auditing standards generally accepted in the United States of America, we considered the Company's internal control over financial reporting as a basis for designing audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company's internal control over financial reporting. Accordingly, we do not express an opinion on the effectiveness of the Company's internal control over financial reporting.

Our consideration of internal control over financial reporting was for the limited purpose described in the first paragraph and was not designed to identify all deficiencies in internal control over financial reporting that might be material weaknesses and therefore, material weaknesses may exist that were not identified. We did not identify any deficiencies in internal control over financial reporting that we consider to be material weaknesses as of December 31, 2014.

The definitions of a deficiency and a material weakness are set forth in the attached Appendix I.

A description of the responsibility of management for establishing and maintaining internal control over financial reporting and of the objectives of and inherent limitations of internal control over financial reporting, is set forth in the attached Appendix II and should be read in conjunction with this report.

This report is intended solely for the information and use of the Audit Committee, management, others within the organization, and state insurance departments to whose jurisdiction the Company is subject and is not intended to be, and should not be, used by anyone other than these specified parties.

Yours truly,

*Deloitte & Touche LLP*

## DEFINITIONS

The definitions of a deficiency and a material weakness are as follows:

A *deficiency* in internal control over financial reporting exists when the design or operation of a control does not allow management or employees, in the normal course of performing their assigned functions, to prevent, or detect and correct misstatements on a timely basis. A deficiency in design exists when (a) a control necessary to meet the control objective is missing or (b) an existing control is not properly designed so that, even if the control operates as designed, the control objective would not be met. A deficiency in operation exists when (a) a properly designed control does not operate as designed, or (b) the person performing the control does not possess the necessary authority or competence to perform the control effectively.

A *material weakness* is a deficiency, or a combination of deficiencies, in internal control over financial reporting, such that there is a reasonable possibility that a material misstatement of the entity's statutory basis financial statements will not be prevented, or detected and corrected on a timely basis.

**MANAGEMENT'S RESPONSIBILITY FOR, AND THE OBJECTIVES AND LIMITATIONS OF, INTERNAL CONTROL OVER FINANCIAL REPORTING**

The following comments concerning management's responsibility for internal control over financial reporting and the objectives and inherent limitations of internal control over financial reporting are adapted from auditing standards generally accepted in the United States of America.

**Management's Responsibility**

The Company's management is responsible for the overall accuracy of the statutory basis financial statements and their conformity with accounting practices prescribed or permitted by the Louisiana Department of Insurance. In this regard, management is also responsible for establishing and maintaining effective internal control over financial reporting.

**Objectives of Internal Control over Financial Reporting**

Internal control over financial reporting is a process effected by those charged with governance, management, and other personnel and designed to provide reasonable assurance about the achievement of the entity's objectives with regard to reliability of financial reporting, effectiveness and efficiency of operations, and compliance with applicable laws and regulations. Internal control over the safeguarding of assets against unauthorized acquisition, use, or disposition may include controls related to financial reporting and operations objectives. Generally, controls that are relevant to an audit of statutory basis financial statements are those that pertain to the entity's objective of reliable financial reporting (i.e., the preparation of reliable statutory basis financial statements that are fairly presented in conformity with accounting practices prescribed or permitted by the Louisiana Department of Insurance).

**Inherent Limitations of Internal Control over Financial Reporting**

Because of the inherent limitations of internal control over financial reporting, including the possibility of collusion or improper management override of controls, material misstatements due to error or fraud may not be prevented, or detected and corrected on a timely basis. Also, projections of any evaluation of the effectiveness of the internal control over financial reporting to future periods are subject to the risk that the controls may become inadequate because of changes in conditions, or that the degree of compliance with the policies or procedures may deteriorate.