

## Appendix 14.VI – Total Number of Clean Claims (Section 21)

### Total Clean Claims State Fiscal Year 2014

Provider Type	AMG	ACLA	LHCC	CHS	UHC	Total
<b>Agencies</b>	27,633	35,521	2,178	22,014	40,321	127,667
<b>Allopathic &amp; Osteopathic Physicians</b>	505,308	1,418,324	1,558,103	2,740,125	3,573,210	9,795,070
<b>Ambulatory Health Care Facilities</b>	194,806	356,224	53,335	369,451	702,523	1,676,339
<b>Behavioral Health &amp; Social Service Providers</b>	453	-	18,503	-	258	19,214
<b>Chiropractic Providers</b>	83	-	84	77	244	488
<b>Dental Providers</b>	52	4,166	429	1	66	4,714
<b>Dietary &amp; Nutritional Service Providers</b>	10	-	215	-	28	253
<b>Eye and Vision Services Providers</b>	5,058	93,308	3,149	54,099	89,824	245,438
<b>Group</b>	339,842	-	73,337	91	93	413,363
<b>Hospital Units</b>	81	-	103	-	-	184
<b>Hospitals</b>	437,600	1,094,277	23	1,405,419	2,432,706	5,370,025
<b>Laboratories</b>	75,154	455,112	337,988	494,636	781,728	2,144,618
<b>Managed Care Organizations</b>	1,238	-	447,483	3	122	448,846
<b>Nursing &amp; Custodial Care Facilities</b>	298	1,129	-	-	5	1,432
<b>Nursing Service Providers</b>	382	5	765	2,481	5,542	9,175
<b>Nursing Service Related Providers</b>	-	1	2,788	-	-	2,789
<b>Other Service Providers</b>	877	-	36,429	10,345	315,832	363,483
<b>Physician Assistants &amp; Advanced Practice Nursing</b>	64,864	838	79,230	12,465	27,857	185,254
<b>Podiatric Medicine &amp; Surgery Service Providers</b>	1,765	184	5,340	2,019	6,349	15,657
<b>Residential Treatment Facilities</b>	116	-	-	-	-	116
<b>Respiratory, Developmental, Rehabilitative and Respite Care Facility</b>	2,248	-	4,803	2,127	373	9,551
<b>Speech, Language and Hearing Service Providers</b>	198	-	2,265	-	-	2,463
<b>Speech, Language and Hearing Service Providers</b>	4,496	129	17,171	7,652	5,647	35,095
<b>Suppliers - DME</b>	2,402	41,654	27,578	12	7,611	79,257
<b>Suppliers - Other</b>	2	5	1,377	46	227	1,657
<b>Suppliers - Pharmacy</b>	1,873,489	2,280,250	2,039,987	-	1,362,757	7,556,483
<b>Transportation Services</b>	106,671	44,456	47,559	-	94	198,780
<b>Total</b>	<b>3,645,126</b>	<b>5,825,583</b>	<b>4,760,222</b>	<b>5,123,063</b>	<b>7,983,610</b>	<b>28,707,411</b>

Percentage of Submitted Claims paid within 15 days State Fiscal Year 2014

Provider Type	AMG	ACLA	LHCC	CHS	UHC
<b>Agencies</b>	99.60%	83.93%	71.30%	97.69%	97.41%
<b>Allopathic &amp; Osteopathic Physicians</b>	99.11%	92.81%	97.10%	99.06%	96.79%
<b>Ambulatory Health Care Facilities</b>	98.80%	93.47%	95.37%	99.13%	94.40%
<b>Behavioral Health &amp; Social Service Providers</b>	95.81%	-	93.29%	-	89.92%
<b>Chiropractic Providers</b>	98.80%	-	88.10%	98.70%	79.92%
<b>Dental Providers</b>	94.23%	98.22%	96.74%	-	84.85%
<b>Dietary &amp; Nutritional Service Providers</b>	100.00%	-	98.60%	-	96.43%
<b>Eye and Vision Services Providers</b>	99.39%	63.76%	92.35%	99.54%	96.70%
<b>Group</b>	99.49%	-	97.77%	95.60%	89.25%
<b>Hospital Units</b>	85.19%	-	60.19%	-	-
<b>Hospitals</b>	98.31%	94.29%	78.26%	98.39%	97.06%
<b>Laboratories</b>	99.57%	93.99%	95.27%	99.29%	96.55%
<b>Managed Care Organizations</b>	100.00%	-	94.27%	100.00%	85.25%
<b>Nursing &amp; Custodial Care Facilities</b>	96.31%	96.99%	-	-	100.00%
<b>Nursing Service Providers</b>	98.43%	60.00%	84.58%	99.07%	96.88%
<b>Nursing Service Related Providers</b>	-	-	93.69%	-	-
<b>Other Service Providers</b>	96.58%	-	95.55%	97.78%	88.23%
<b>Physician Assistants &amp; Advanced Practice Nursing</b>	98.90%	87.23%	96.87%	99.19%	97.75%
<b>Podiatric Medicine &amp; Surgery Service Providers</b>	99.49%	91.30%	94.25%	98.07%	93.92%
<b>Residential Treatment Facilities</b>	98.28%	-	-	-	-
<b>Respiratory, Developmental, Rehabilitative and Respite Care Facility</b>	98.40%	-	93.73%	99.81%	81.23%
<b>Speech, Language and Hearing Service Providers</b>	96.46%	-	85.56%	-	-
<b>Speech, Language and Hearing Service Providers</b>	98.24%	-	84.93%	97.32%	98.48%
<b>Suppliers - DME</b>	99.60%	79.12%	88.75%	33.33%	87.77%
<b>Suppliers - Other</b>	100.00%	100.00%	81.70%	100.00%	85.46%
<b>Suppliers - Pharmacy</b>	99.81%	99.47%	99.95%	-	100.00%
<b>Transportation Services</b>	94.84%	96.78%	97.03%	-	100.00%

Percentage of Submitted Claims Paid within 30 days State Fiscal Year 2014

Provider Type	AMG	ACLA	LHCC	CHS	UHC
<b>Agencies</b>	100.00%	99.92%	99.77%	98.30%	99.59%
<b>Allopathic &amp; Osteopathic Physicians</b>	99.81%	99.95%	99.78%	99.48%	99.33%
<b>Ambulatory Health Care Facilities</b>	99.64%	99.82%	99.36%	99.42%	97.46%
<b>Behavioral Health &amp; Social Service Providers</b>	100.00%	-	99.37%	-	94.57%
<b>Chiropractic Providers</b>	100.00%	-	95.24%	100.00%	99.59%
<b>Dental Providers</b>	100.00%	99.93%	98.14%	-	90.91%
<b>Dietary &amp; Nutritional Service Providers</b>	100.00%	-	100.00%	-	100.00%
<b>Eye and Vision Services Providers</b>	99.92%	99.89%	98.32%	99.64%	99.71%
<b>Group</b>	99.98%	-	99.82%	100.00%	93.55%
<b>Hospital Units</b>	97.53%	-	93.20%	-	-
<b>Hospitals</b>	99.95%	99.84%	95.65%	98.89%	98.50%
<b>Laboratories</b>	99.99%	99.98%	99.72%	99.81%	99.40%
<b>Managed Care Organizations</b>	100.00%	-	99.72%	100.00%	96.72%
<b>Nursing &amp; Custodial Care Facilities</b>	99.66%	99.82%	-	-	100.00%
<b>Nursing Service Providers</b>	100.00%	100.00%	94.77%	99.52%	99.62%
<b>Nursing Service Related Providers</b>	-	100.00%	98.71%	-	-
<b>Other Service Providers</b>	100.00%	-	99.67%	98.29%	89.45%
<b>Physician Assistants &amp; Advanced Practice Nursing</b>	99.99%	100.00%	99.78%	99.23%	99.55%
<b>Podiatric Medicine &amp; Surgery Service Providers</b>	100.00%	-	99.10%	99.46%	99.34%
<b>Residential Treatment Facilities</b>	100.00%	-	-	-	-
<b>Respiratory, Developmental, Rehabilitative and Respite Care Facility</b>	100.00%	-	99.75%	99.81%	81.23%
<b>Speech, Language and Hearing Service Providers</b>	100.00%	-	99.69%	-	-
<b>Speech, Language and Hearing Service Providers</b>	99.98%	100.00%	99.54%	98.67%	99.89%
<b>Suppliers - DME</b>	99.92%	98.83%	99.61%	33.33%	93.05%
<b>Suppliers - Other</b>	100.00%	100.00%	100.00%	100.00%	100.00%
<b>Suppliers - Pharmacy</b>	99.90%	99.89%	100.00%	-	100.00%
<b>Transportation Services</b>	99.99%	99.86%	99.78%	-	100.00%

Average Days to Pay Claims for Emergency Services by Provider Type State Fiscal Year 2014

Provider Type	AMG	ACLA	LHCC	CHS	UHC
Agencies	6	13	--	--	--
Allopathic & Osteopathic Physicians	5	8	7	9	9
Ambulatory Health Care Facilities	4	7	10	9	10
Behavioral Health & Social Service Providers	6	--	6	--	--
Chiropractic Providers	--	--	--	--	--
Dental Providers	--	--	4	--	--
Dietary & Nutritional Service Providers	--	--	6	--	--
Eye and Vision Services Providers	--	--	4	6	11
Group	4	--	7	--	--
Hospital Units	8	--	14	--	--
Hospitals	5	8	16	10	8
Laboratories	9	--	7	--	--
Managed Care Organizations	--	--	--	--	12
Nursing & Custodial Care Facilities	6	--	--	--	--
Nursing Service Providers	4	--	--	--	9
Nursing Service Related Providers	--	--	8	--	--
Other Service Providers	--	--	7	--	10
Physician Assistants & Advanced Practice Nursing	5	8	9	--	9
Podiatric Medicine & Surgery Service Providers	--	--	--	--	--
Residential Treatment Facilities	--	--	--	--	--
Respiratory, Developmental, Rehabilitative and Respite Care Facility	7	--	8	--	--
Speech, Language and Hearing Service Providers	--	--	--	--	--
Suppliers - DME	--	--	--	--	--
Suppliers - Other	--	--	--	--	--
Suppliers - Pharmacy	--	--	--	--	--
Transportation Services	--	--	--	--	--

Average to Pay Claims for Non-Emergency Services by Provider Type State Fiscal Year 2014

Provider Type	AMG	ACLA	LHCC	CHS	UHC
Agencies	3	11	12	12	9
Allopathic & Osteopathic Physicians	5	8	8	10	9
Ambulatory Health Care Facilities	5	9	9	10	10
Behavioral Health & Social Service Providers	6	--	9	--	15
Chiropractic Providers	5	--	9	14	13
Dental Providers	8	5	7	16	18
Dietary & Nutritional Service Providers	3	--	6	--	10
Eye and Vision Services Providers	4	13	8	10	9
Group	4	--	7	12	13
Hospital Units	11	--	13	--	--
Hospitals	6	8	15	10	9
Laboratories	4	8	8	9	10
Managed Care Organizations	5	--	9	5	14
N/A	--	--	--	--	--
Nursing & Custodial Care Facilities	6	8	--	--	8
Nursing Service Providers	5	12	16	10	10
Nursing Service Related Providers	--	28	8	--	--
Other Service Providers	5	--	8	11	38
Physician Assistants & Advanced Practice Nursing	4.5	8	8	10	9
Podiatric Medicine & Surgery Service Providers	5	9	9	10	10
Residential Treatment Facilities	8	--	--	--	--
Respiratory, Developmental, Rehabilitative and	5	--	8	10	20
Respite Care Facility	6	--	11	--	--
Speech, Language and Hearing Service Providers	6	10	10	11	9
Suppliers - DME	7	11	9	40	12
Suppliers - Other	1	9	9	10	12
Suppliers - Pharmacy	--	3	5	--	7
Transportation Services	8	8	8	--	9