



Minutes of the Quarterly Meeting of the
STATEWIDE COORDINATING COUNCIL (SCC)
April 11th, 2013

The meeting was called to order by Sheila Jordan at 10:06 am.

Attendance:

Members, in-person: N/A

Members (via teleconference):

Region 2: Kathy Edmonston, Parent. Region 5: Karen Hebert, Parent, and LaVonya Malveaux, Opelousas City Court; and Region 6: Susan Benoit, Parent.

Members Absent:

Region 1: Karen Davis, Professional; Louise Ory, Parent. Region 2: Dr. Emily Boudreax, Professional; Lyn Hassenboehler, Professional. Region 3: Mary Corban, Professional; Liz Gary, Parent; Sue Ellen Stewart, Parent. Region 7: Joretha Wright, Parent; Ronnie Sibley, Parent; Dave Strong, Professional. Region 8: Benita Cyphers, Parent; Brandy Ezernack, Parent; Gail Jones, Professional; Chris Nolen, Professional.

Guests:

Darrin Harris and Sean Nguyen, Ekhsaya Youth Project (Statewide FSO); Steve Kauffman, The Advocacy Center; Judy McCleary, Provider Advocate; Mary Ann Donovan-Mason and Levillia Moore (Magellan).

Staff:

Sheila Jordan, OBH, Parent; Connie Goodson, OBH; and Yolonda Latimer, OBH.

I. Introduction of Connie Goodson, CSoc Director

Sheila introduced Connie Goodson as the new Director of CSOC. Sheila shared that Connie comes to the position with years of System of Care and wraparound experience; and that in leading the CSoc initiative, Connie will be working closely with Jody Levison-Johnson who now serves as Deputy Assistant Secretary for the Office of Behavioral Health. She welcomed Connie to the SCC.

II. Acceptance of November 2012, December 2012, and January 2013 Minutes

Sheila stated that during the last meeting it was agreed by the SCC to allow approval of the November 2012, December 2012 and January 2013 minutes via e-mail. Sheila reported that she received approval of those minutes from LaVonya Malveaux via e-mail. Sheila asked the board to approve the November 2012, December 2012 and January 2013 minutes in this meeting. Karen Hebert moved, and Sue Benoit seconded, to retire the November 2012, December 2012 and January 2013 minutes. Agreed, unanimously.

III. Review of February 2013 Minutes

Sheila informed that she corrected the February minutes to reflect that LaVonya was not present for the teleconference, as originally documented. Sheila moved to have the February minutes approved, to

which Karen Hebert moved, Sue Benoit seconded, and there was unanimous agreement to have these minutes to be considered as final.

IV. Discussion: Plan for CSoC Phase Expansion

Sheila shared the CSoC expansion proposal which will be presented at the State Governance Board (SGB) on April 25th, 2013.

Sheila reported that the outreach to regions for expansion will begin soon. There will be emphasis ensuring that the right people in the community are engaged. The team will attempt to determine if existing teams are meeting as a potential starting place. Community buy-in to CSoC and provider network readiness are essential elements for new regions.

Sheila reported several prospective dates in April and May have been proposed for community conference calls and in person forums (morning and evening options). Sheila shared that she should have a list prior to May 10th as to who has been invited to the forums, which she will distribute to the group. MaryAnn Mason suggested the idea of having parents and youth who have graduated from CSoC programs to speak at these forums, which Sheila stated she is working toward. Levillia verbalized that Stacy Germany at Magellan would be able to supply a list of all the CSoC service providers in the regions.

Public Comment

Steve Kaufman asked the difference between the “regular” Medicaid services versus the unique CSoC services to be explained. Sheila explained the specialized services.

Steve suggested that because Livingston and Tangipahoa parishes have different “cultural traits” and tend to separate themselves distinctively in how they operate, it might be better to hold their forums separate from one another. Steve shared that it will be important for SCC members to review the list of stakeholders in each region, to ensure that all essential parties are invited to these forums.

V. Coordinated System of Care (CSoC) Update: Current Enrollment

Sheila reported that Magellan continues to build the provider network for CSoC services. Sheila informed the group that CSoC enrollment is currently nearing 800 and the goal is to reach 1,200 this fiscal year.

Family Support Organization (FSO) Update

Darrin reported that Ekhaya began FSO service delivery on March 1st, 2013, and that the transition has gone well. Ekhaya now has 53 employees and is serving 390 youth and families.

Darrin reported that all of his current Ekhaya employees have received the basic trainings held by the University of Maryland and that as new employees are hired they will be trained also. Darrin stressed that Ekhaya is making every effort to ensure that all employees are on the same training track and that the agency is developing/following national best practices in training all employees.

Darrin informed the SCC that Ekhaya is seeking additional funding to support website development. The goal is to have a website that is user friendly, informative, and also includes a social media site for youth and families.

VI. Discussion: SCC Priorities (Workgroups):

Sheila stated that workgroups need to be formulized to: finalize the bylaws, solidify SCC membership/participation, identify the content of regional CSoC education and engagement forums,

decide how to re-energize community teams in all regions, and how to grow CSoC enrollment. She provided the members with the bylaws to review and get feedback. Sheila stated that by the next meeting the group can review the feedback and then finalize the bylaws.

Sheila stated that she has been working to solidify membership and participation for the SCC; and that two members (Amanda Eyes and Angela Henry) have resigned, stating other commitments as a hindrance to being able to fully participate. Sheila shared that new member nominations are needed, and she encouraged the members to share their ideas of family members, youth and professionals who could be referred or nominated to be referred for SCC.

Sheila asked the members to think about the key message to be conveyed in the non-implementing communities, during the regional CSoC education and engagement forums, and that she would be working with all SCC members to craft that messaging. Additionally, SCC members are needed to work alongside an OBH/Magellan team to create a strategy to re-energize community teams.

There is also an ongoing need for outreach to agencies in an effort to increase understanding of CSoC and to promote enrollment.

At this time, Sheila opened the floor for feedback and thoughts:

Sheila stated that OBH endeavors to have youth and family participation, broadly across a number of OBH workgroups. Sheila shared that she has been working closely with Marvin Alexander (Magellan), Darrin Harris (Ekhaya), OBH and regional WAAs to put a beacon out to help identify youth around the state to participate on different groups. Sheila also stated that scheduling considerations will have to be made to accommodate the needs of the youth, due to school conflicts.

Sheila asked members, which workgroup they would like to join. Susan and Karen will work on the regional forum and community team groups. Kathy would like to be on the community team group. LaVonya will work on the bylaws workgroup.

Sheila shared that community teams are operating at different levels in each region, and so the upcoming effort will work towards getting community teams on similar levels of functioning, including those like Region 2 which have become inactive. During expansion, it will be important to build purposeful and meaningful teams; and now is a prime opportunity to shape the teams into their intended purpose.

The group discussed the key messages of the education forums should include, basic information about CSoC, impact/outcome measures, and the value of parent, youth, and provider voice/participation throughout the entire expansion process.

Sheila shared with the group how the state is working to increase CSoC referrals and enrollment. Sheila welcomed ideas from the group.

Public Comment

Steve shared that although Jefferson Parish continues to have a robust meeting group, the Region II Community Team/LCC stopped meeting due to low attendance. Stating the ideation that scheduling issues, could have been a hindrance to participation for youth and families, Steve questioned if accommodations to include younger people would mean having the SCC meet in the evenings. Sheila responded that the latter might be necessary, but no decision would be made without first discussing with the SCC.

The group discussed suggestions for increasing the knowledge of CSoC, to include: possibly publicizing services through the media network (billboards, radio, t.v. and newspaper), reaching out to faith based organizations, leaving information about services where families frequent (family support agencies, pediatrician offices, dentist offices, clinics and hospitals), using community teams as part of the marketing strategies, creating user friendly websites, utilization of social media sites, and video presentations about CSoC.

VII. Other Items for Discussion

VIII. Meeting Closing

Items for Follow Up:

- Draft of bylaws.
- Draft of community team information

Next Meeting May 23rd, 2013

Meeting was adjourned at 11:24 am.