



Minutes of the Quarterly Meeting of the
STATEWIDE COORDINATING COUNCIL (SCC)
May 23, 2013

The meeting was called to order by Sheila Jordan at 10:12 am.

Attendance:

Members, in-person: Region 2: Kathy Edmonston, Parent, and Lyn Hassenboehler, Professional.

Members (via teleconference): Region 1: Karen Davis, Professional. Region 3: Sue Ellen Stewart, Parent/Professional.

Members Absent: Region 1: Louise Ory, Parent. Region 2: Dr. Emily Boudreaux, Professional. Region 3: Mary Corban, Parent/Professional; and Liz Gary, Parent. Region 5: Karen Hebert, Parent; and LaVonya Malveaux, Professional. Region 6: Susan Benoit, Parent/Professional. Region 7: Joretha Wright, Parent; Ronnie Sibley, Parent; and Dave Strong, Professional. Region 8: Benita Cyphers, Parent/Professional; Brandy Ezernack, Parent/Professional; Gail Jones, Professional; and Chris Nolen, Professional.

Guests:

Darrin Harris and Sean Nguyen, Ekhaya Youth Project (Statewide FSO); Steve Kauffman, The Advocacy Center; Judy McCleary, Provider Advocate; Mary Ann Donovan-Mason and Levillia Moore (Magellan); Shari Rich, Parent; Janice Zube and Connie Goodson, OBH.

Staff:

Sheila Jordan, OBH, Parent; Connie Goodson, OBH; Lisa Longfellow, OBH, Janice Zube, OBH, and Yolonda Latimer, OBH.

I. Acceptance of April 2013 Minutes

Members moved to have April's minutes considered as final.

II. Coordinated System of Care Update

Current Enrollment:

Sheila shared that current CSoc enrollment is at 878 youth. Sheila further reported that the partnership continues to outreach in implementing regions, which is inclusive of continuing to help agencies understand the enrollment process.

Update on FSO Services:

Darrin reported to the group that Ekhaya is currently serving 391 youth and families. Darrin provided the following outline of the youth being served, along with the number of hired staff in the regions: Jefferson/Orleans – 49 youth are being served (7 staff), Baton Rouge – 82 youth are being served (12 staff), Alexandria – 38 youth are being served (8 staff), Shreveport – 151 youth are being served (14 staff), and Monroe – 45 youth are being served (9 staff). In addition, Darrin shared that 26 youth are being served through an independent Ekhaya contract. Darrin verbalized that staffing is specific to the

regions. Darrin reported that five of his staff members have received Parent Support Training through the University of Maryland. Darrin said that all staff will receive Parent Support Training as they are hired.

Darrin verbalized that he and his leadership met with the Wraparound Directors to share and process challenges of providing services to youth and families. Darrin said that he and the directors discussed the roles of each agency and how they can collectively engage the youth and families. Darrin stated that the FSO and the WAA determined that a member from both agencies would be present at the initial meeting with the family.

Darrin further reported that Ekhaya has met with Magellan representatives to discuss the referral process, enrollment, the authorization process, eligibility, and the challenges associated with billing/claims. Darrin stated that Ekhaya has begun to receive payments and that processes are in place to increase productivity.

Darrin spoke to what the statewide FSO looks like moving forward to include; having received a grant to help with the development of their website, the desire to educate about mental health and substance abuse throughout the state, promoting peer support forums, helping to reduce the stigma of those with mental health concerns, and also developing a quality assurance tool.

Comments:

There was question as to the difference between the number of families served with the WAA and the number of families being served by the FSO. Darrin responded that not every youth makes it to the FSO for services, if the family elects not to participate. It was agreed that it would be important for the committee to have the number of youth enrolled in CSoC, the number of youth enrolled in FSO services, and the number of the families who rejected the FSO services and why for the next meetings, as to be able to determine how to best help families obtain services needed.

Several members shared that their initial understanding of CSoC was that FSO would be considered a guaranteed service when a youth is enrolled in the program, not an optional service. Verbalized in the group was the ideation that WAA and FSO were to be hand in hand, if the family received one, the other came in the package. The question arose as to how a family would not receive the FSO services. To the latter, the response came that sometimes the families are overwhelmed by having too many service providers in the home, thus when approached with the FSO option, the family will decline the service.

Shelia explained that in the past, the WAA and the FSO did work closely together and both went to the home to have the Freedom of Choice (FOC) form signed together, however due to problems with the former FSO, this stopped. It was further explained that authorizations for both the WAA and the FSO occur at the same time. Darrin enlightened that while this is the practice that the WAA and FSO are working towards, there are those times when the WAA is coming up to the deadline of having to have a FOC signed and needs to go see the parent immediately. Darrin admitted that this is at this time problematic, yet that he is in the process of trying to ensure that he has at least one staff member available on call to be able to go out on these immediate calls.

The committee asked for Darrin to put together the referral process in a flow chart and send it to everyone. Darrin completed this chart and sent it to Shelia during the meeting. The committee also asked for an additional meeting to take place to discuss the issue of engaging the FSO with more families enrolled in CSoC. Several members of the committee verbalized the FSO leg of CSoC, "wobbly" and stated the importance of getting back to the original purpose of the CSoC agenda.

III. Update on CSoC Expansion

Sheila shared that the statewide CSoC expansion has begun the outreach efforts to the non-implementing regions to determine readiness. Sheila verbalized that it is the intention to have two more regions implemented by September 2013 and all regions implemented by January 2014. Sheila reported that over the next month there will be a series of conference calls and regional forums. She further verbalized that the information to be shared at the forums include (but is not limited to); what is CSoC, what is the state of CSoC, and what is being looked at to determine readiness in the regions. Sheila verbalized that creation of a flier was in the process, which would include conference call and regional forum dates/times. Sheila stated that she would send this information out to the committee once it is finalized.

Comment:

Lyn asked if the regions will determine the WAA for their area, to which the response was “yes”.

IV. Bylaws

It was determined that the bylaws would be discussed in a separate meeting, due to the time constraints.

V. Items for Follow Up:

- Darrin to submit referral flowchart to Sheila, who will disseminate, once vetted.
- Schedule a meeting to discuss how to engage FSO with more families.

Next Meeting July 11th, 2013

Meeting was adjourned at 11:45 am.